

# ČSOB CEB CHIP CARD USER GUIDE FOR MAC OS X

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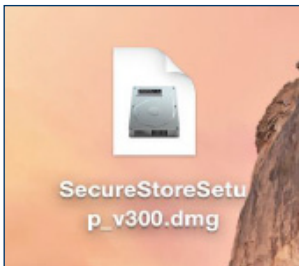
# 1 INTRODUCTION – REQUIREMENTS FOR SUCCESSFUL USE OF CHIP CARDS IN THE ČSOB CEB SERVICE

To successfully use chip cards in the ČSOB CEB service under Mac OS X, first install:

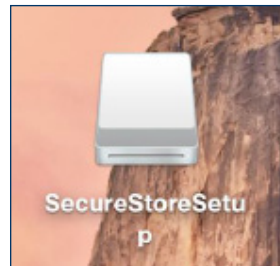
- SecureStore,
- The ČSOB Electronic Signature browser extension for Chrome, Opera or Firefox.

## 2 INSTALLING SECURESTORE FOR OS X

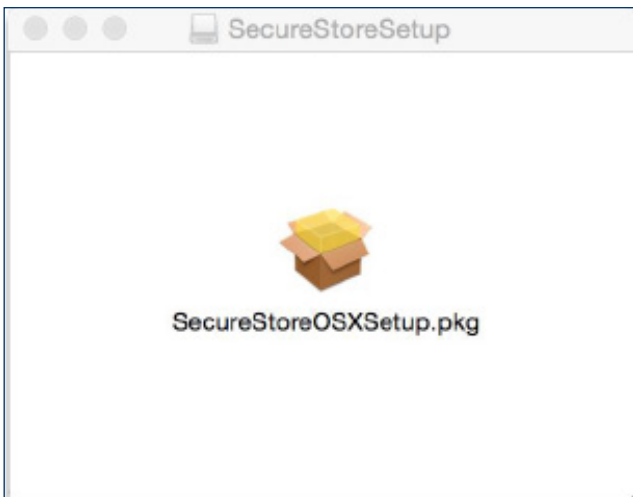
An installation package may be downloaded from: [SecureStore Setup pro OSX](#).



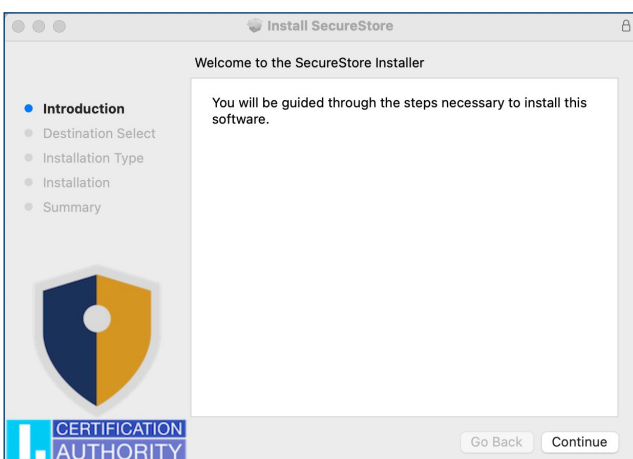
Downloaded source file on the desktop.



Click on this file to connect to the SecureStoreSetup disk.



The installation package will display once the disk loads. Double-click on the package to launch the SecureStore installation wizard.



Complete the installation by following the instructions.

### 3 LOGGING IN TO ČSOB CEB FOR THE FIRST TIME

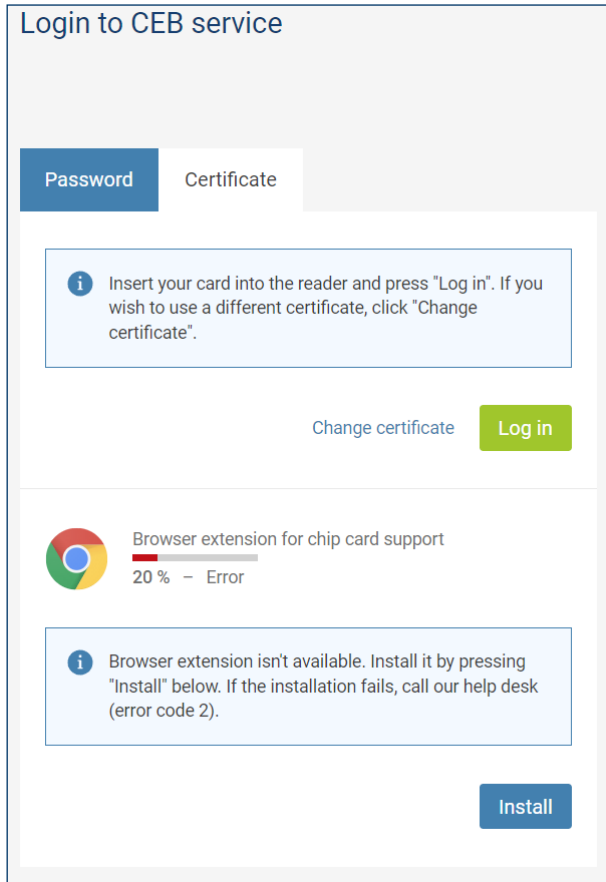
The ČSOB CEB service may be accessed via the homepage [www.csob.cz](http://www.csob.cz) or at:

- <https://ceb.csob.cz>.

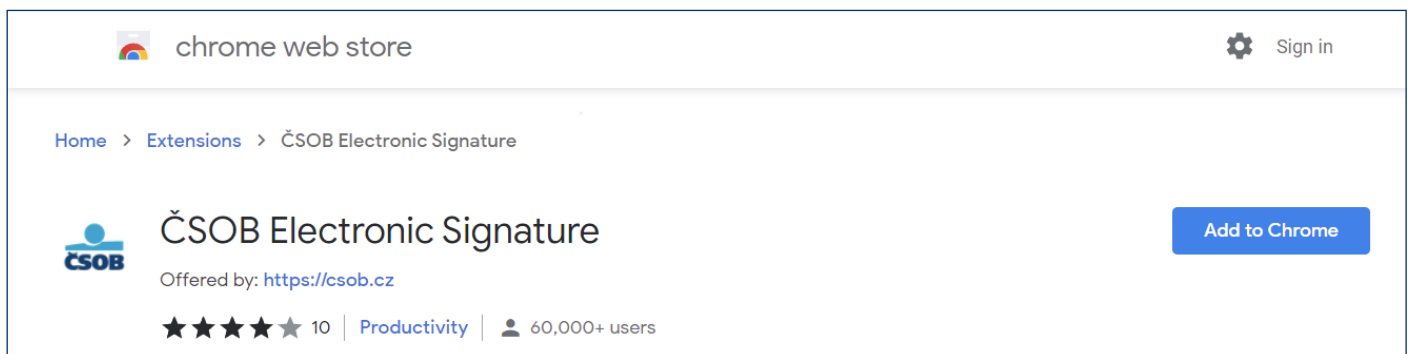
Please note: The computer you want to use with a ČSOB CEB chip card must meet the software requirements specified at [www.csob.cz/ceb](http://www.csob.cz/ceb).

#### 3.1 Chrome

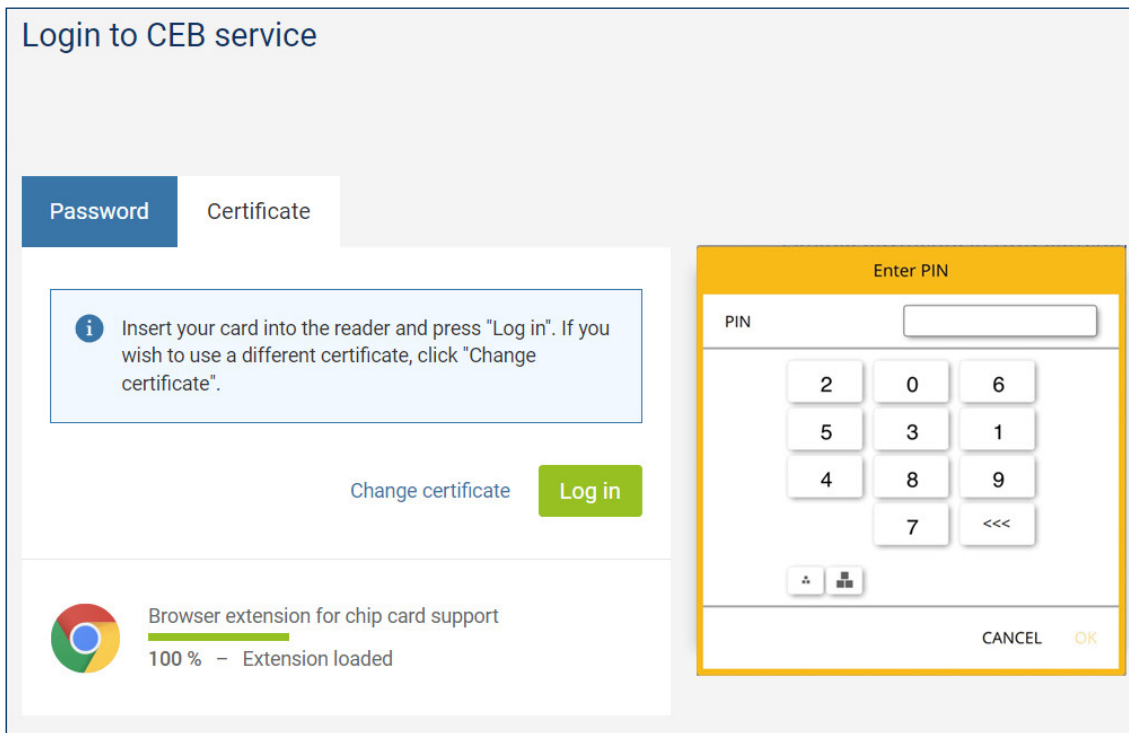
In order to successfully log in, you must have the browser extension installed. If you don't have the extension, you will be asked to install it after pressing the **Log in** button (the login process will stop at 20%). Follow the on-screen instructions



Press the **Install** button.



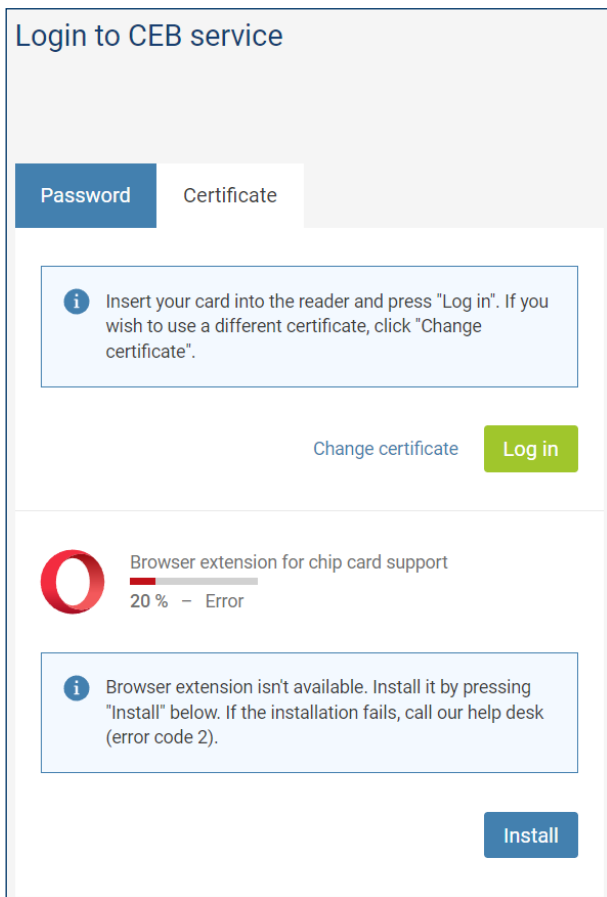
In the newly opened tab, press the **Add to Chrome** button to install the extension. Then go back to the login page and press the **Log in** button.



Enter your chip card PIN and press **OK**.

### 3.2 Opera

In order to successfully log in, you must have the browser extension installed. If you don't have the extension, you will be asked to install it after pressing the Log in button (the login process will stop at 20%). Follow the on-screen instructions.



Press the **Install** button.



### ČSOB Electronic Signature

by csob

★ 4.1 / 5

Your rating: ★★★★★

Total number of ratings: 1

+ Add to Opera

Confirm the installation by pressing the *Add to Opera* button. Then go back to the login page and press the *Log in* button.

## Login to CEB service

Password

Certificate

**i** Insert your card into the reader and press "Log in". If you wish to use a different certificate, click "Change certificate".

Change certificate

Log in



Browser extension for chip card support

100 % - Extension loaded

### Enter PIN

PIN

2	0	6
5	3	1
4	8	9
	7	<<<



CANCEL OK

Enter your chip card PIN and press *OK*.

### 3.3 Firefox

## ČSOB CEB

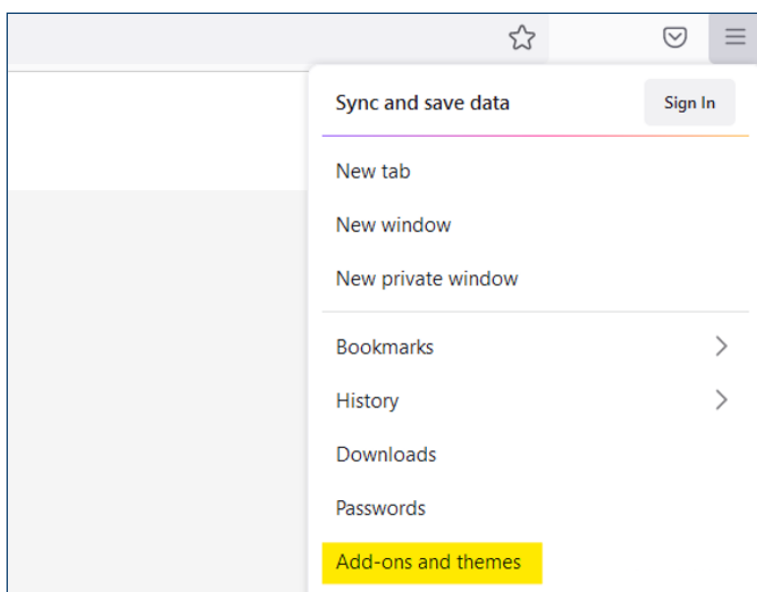
### Manuals

- **PDF** ČSOB CEB – user manual
- **PDF** List of documents delivered through ČSOB CEB

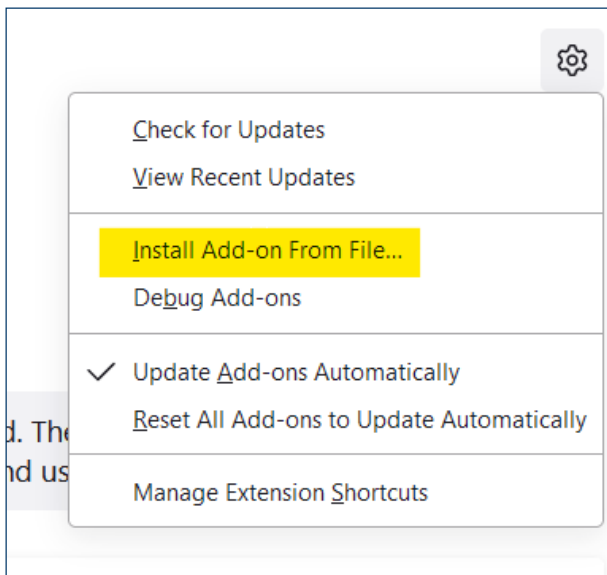
### Software and manuals for clients with a chip card

- **ZIP** SecureStore chip card manager (MS Windows 32-bit), version 6.15
- **ZIP** SecureStore chip card manager (MS Windows 64-bit), version 6.15
- **PDF** Manual for users of CEB with a chip card – MS Windows (available in Czech only)
- **ZIP** SecureStore chip card manager – macOS, version 6.12
- **PDF** Manual for users of CEB with a chip card – macOS (available in Czech only)
- **PDF** Procedure for Firefox extension installation
- **Mozilla Firefox extension**

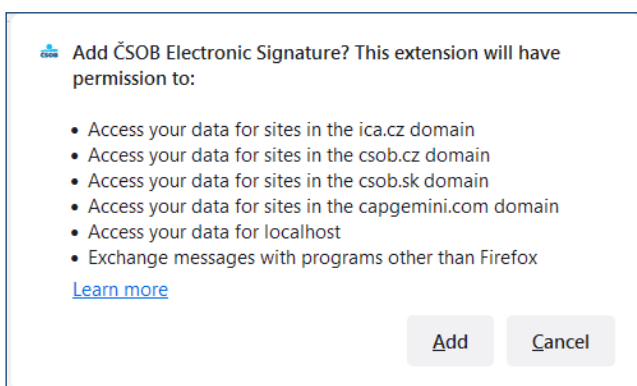
Go to the browser menu and select *Add-ons and themes*.



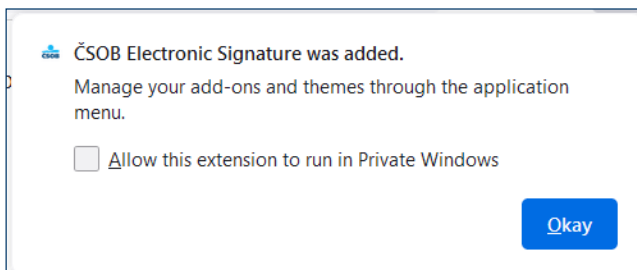
Click on the puzzle-shaped icon on the left side of the screen. Then open the Tools menu at the top of the window, select *Install Add-on From File...* and locate the file you saved to your computer in the previous step.



Then confirm the installation of the add-on.




The add-on is now ready for use. You can log in to ČSOB electronic banking services using your chip card.



## Login to CEB service

Password

Certificate

 Insert your card into the reader and press "Log in". If you wish to use a different certificate, click "Change certificate".

Change certificate

Log in



Browser extension for chip card support

100 % - Extension loaded

Enter PIN

PIN

2	0	6
5	3	1
4	8	9
	7	<<<



CANCEL

OK

On the login page, press the *Log in* button, enter your chip card PIN and press *OK*.

## 4 CERTIFICATE RENEWAL BY ISSUING A SUBSEQUENT CERTIFICATE

In order to get a subsequent certificate for logging in and authorizing transactions in ČSOB internet banking services, use the web interface. Requests are handled by I.CA. The issuance of a subsequent certificate takes 20–30 minutes.

### Please note:

- You can request a subsequent certificate only during the validity period of the original certificate.
- If the original certificate expires or your identification data (name, postal address, email address) change, you'll need to request a new certificate at a ČSOB registration point.

### 4.1 Software requirements

The computer you want to use to request a subsequent certificate must meet the specified [software requirements](#); see the description of electronic banking services on the ČSOB website.

### 4.2 The process of requesting a subsequent certificate

The request for a subsequent certificate consists of the following steps:

1. Certificate expiry notification.
2. Start of renewal in the ČSOB internet banking.
3. Certificate data check.
4. Generating a renewal request.
5. Signing and sending a subsequent certificate request.
6. Confirmation of receiving the request from the remote party.
7. Automatic installation of the subsequent certificate.

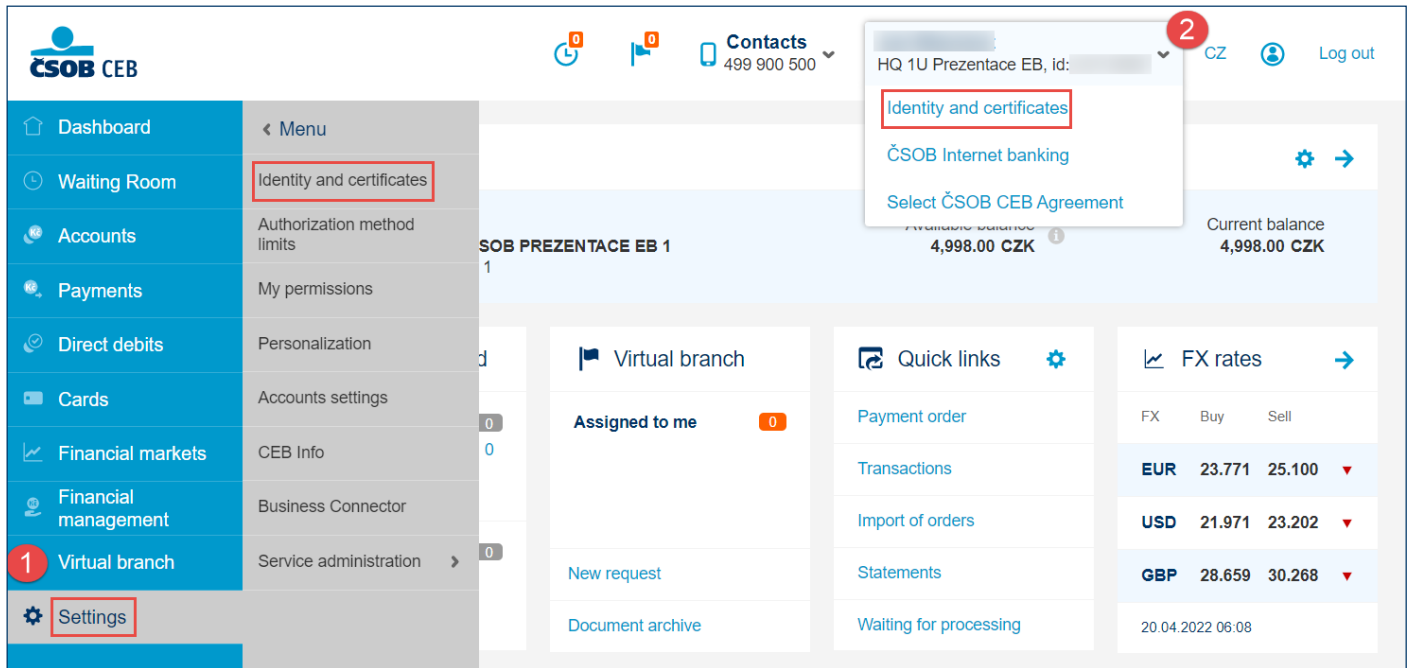


### 4.3 Certificate expiry notification

You will be notified 21 days prior to the expiration of your certificate. The notification will be displayed when you log in to the service with your chip card.

If your certificate expires in less than 7 days, you can only log in. You'll need to send a subsequent certificate request to be able to authorize payment transactions.

There are two ways to start the certificate renewal.



1. On the left-hand bar, select *Settings* and then *Identity and certificates*.
2. Click on the down arrow next to your name PREZENTACE EB 1 and then select *Identity and certificates*.

Certificates			
Issuer	Type	Serial number	Valid till
I. CA CZ	Chip card	[REDACTED]	03.01.2023 12:23

[Renewal of certificates on the ČSOB Identity portal](#)

In the *Certificates* section, click on *Renewal of certificates on the ČSOB Identity portal*.

Certificates			
Issuer	Type	Serial number	Valid till
I. CA CZ	I.CA certificate on a ...	[REDACTED]	03. 01. 2023 12:23

[Install](#)

[Renew](#)

### Certificate renewal request

Fee account  !

[Back](#)

In the *Certificates* section, select the certificate you wish to renew and click on *Renew*, then select the fee account. You will be redirected to the I.CA subsequent certificate issuance page.

#### 4.4 Certificate data check

1. System Test
2. Certificate selection
3. Verification
4. Signing a Request
5. Finalization

Your data	
Full name	Jan Novák
E-mail in the certificate extensions	test@test.cz
Country	CZ
Show více >>	
Data that can be edited	
Revocation password	*****
Certificate sent in the ZIP format	Yes
Key Repository Type (CSP)	Microsoft Smart Card Key Storage Provider
<input type="button" value="Edit data"/>	

Check the certificate data and start generating a subsequent certificate request by clicking on *I agree*.

The data cannot be changed. If any item is out of date, terminate the subsequent certificate request and visit the nearest ČSOB branch to request a new certificate.



VYTVORENÍ ŽÁDOSTI O VYDÁNÍ NÁSLEDNÉHO CERTIFIKÁTU

1. Test systému > 2. Kontrola údajů > 3. Rekapitulace > 4. Podpis žádosti > 5. Dokončení

Upozornění na platné certifikáty

CERTIFIKÁT JSME VÁM JIŽ VYSTAVILI

Vaši žádost o certifikát jsme již vyřídili a můžete si jej nainstalovat přímo z následujícího odkazu:  
[https://s.ica.cz/cgi-bin/igetcert4card2\\_gui/igetcert4card2\\_gui.cgi](https://s.ica.cz/cgi-bin/igetcert4card2_gui/igetcert4card2_gui.cgi)

Toto okno nyní můžete zavřít.

Sériové číslo	Celé jméno	Platnost od	Platnost do
11738492	JAN [redacted]	15.10.2020 13:29:38	15.10.2021 13:29:38
2784332	JAN [redacted]	15.10.2020 13:29:39	15.10.2021 13:29:39

Ukončit průvodce

Copyright I.CA All Rights Reserved | První certifikační autorita, a.s. | Kontakty | 9.08.04

**Please note:** If you've already requested a subsequent certificate, you will be notified on your next attempt. You cannot continue with the renewal. If you need to renew your certificate prematurely (earlier than 30 days before the certificate expires), you can contact the CEB helpdesk at the phone number listed at the foot of this document.

#### 4.5 Generating a subsequent certificate request

Your data

CREATING A REQUEST FOR A RENEWED CERTIFICATE

G

Please wait, key generation and request creation is in progress.

- ✓ Qualified key generation
- ✓ Signature of the qualified request
- Commercial key generation
- Signing of the commercial application

show více >>

Revocation password	*****
Certificate sent in the ZIP format	Yes
Key Repository Type (CSP)	Microsoft Smart Card Key Storage Provider

Edit data

The generation of a subsequent certificate request usually takes several tens of seconds, after which you will be asked to enter your *PIN*.

PIN dialog

To process this operation, it is necessary to enter PIN

PIN:

0 5 4

8 6 1

2 7 9

3 <<<

Ok Cancel

Enter your chip card PIN.

CREATE AN APPLICATION FOR A SUBSEQUENT CERTIFICATE

1. System Test > 2. Certificate selection > 3. Verification > 4. Signing a Request > 5. Finalization

The request for renewal certificate was successfully received.

ID request for the qualified certificate: 7607910005096  
**You can track the status of your application with ID 7607910005096.**

ID request for the commercial certificate: 7607900007357  
**You can track the status of your application with ID 7607900007357.**

Time of receipt: 14.12.2023 14:13:09

Your subsequent certificate request has been successfully received and is now being processed. Wait for the subsequent certificate to be issued.

After 04:43 minutes at the latest, you will be automatically redirected to the page for installing the subsequent certificate on the chip card.

Copyright I.CA All Rights Reserved | První certifikační autorita, a.s. | Contacts | 9.18.03  
For further questions, please contact technical support I.CA.

This screen informs you that the request has been successfully sent. The certificate will be installed on the chip card on the next page after the countdown expires or on the CSOB ELB login pages after pressing the *Login* button.

## 5 SUPPORT

If you experience any troubles, contact our helpdesk at [helpdeskCEB@csob.cz](mailto:helpdeskCEB@csob.cz) or call **499 900 500**. The helpdesk is available from Monday to Friday 7:00 AM to 8:00 PM.

For more information about ČSOB electronic banking services, visit [www.csob.cz](http://www.csob.cz).