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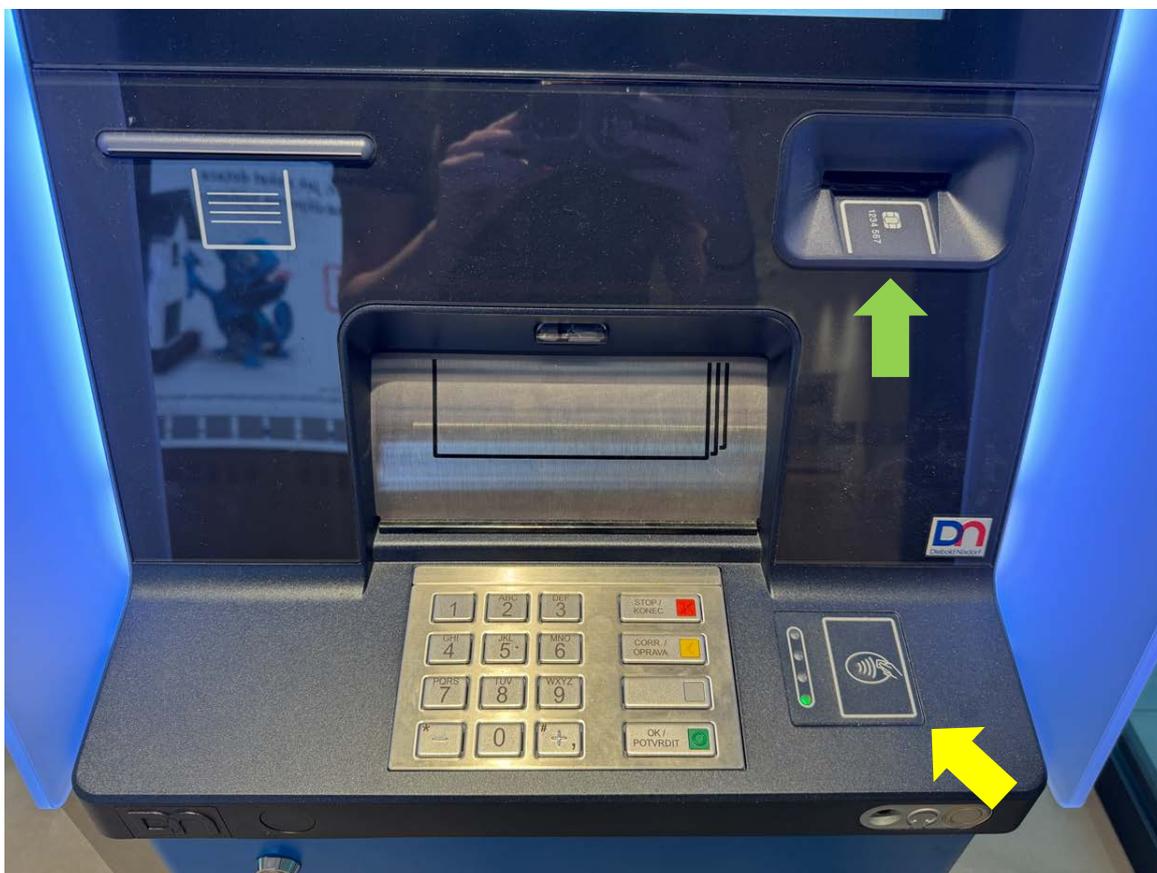
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## ATM login

1. Use one of the following options to log in to the ATM:

- **insert your payment card into the ATM** (marked with a green arrow in the picture below)
- **place the payment card to the reader** (marked with a yellow arrow in the picture below)
- **place the device with the tokenised payment card (phone, watch, etc.) to the reader** (marked with a yellow arrow in the picture below)

Did you know that all ATMS on the domestic market have a contactless reader? Don't be afraid to use it!



2. Then enter your PIN. Cover the keyboard when entering your PIN.

Use the flags at the top of the screen to switch between the available languages (English, German).



End

Enter your PIN

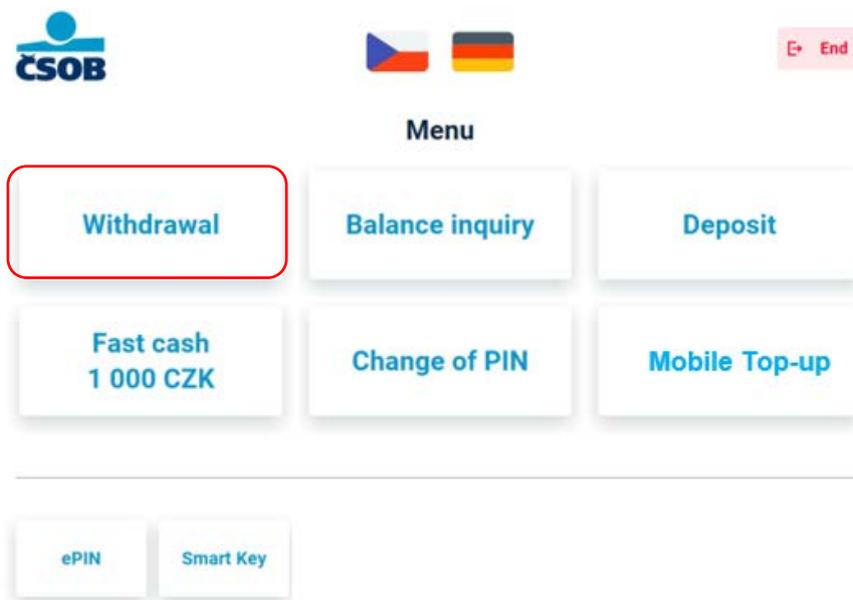
Sign in

We recommend hiding the keyboard with your other hand

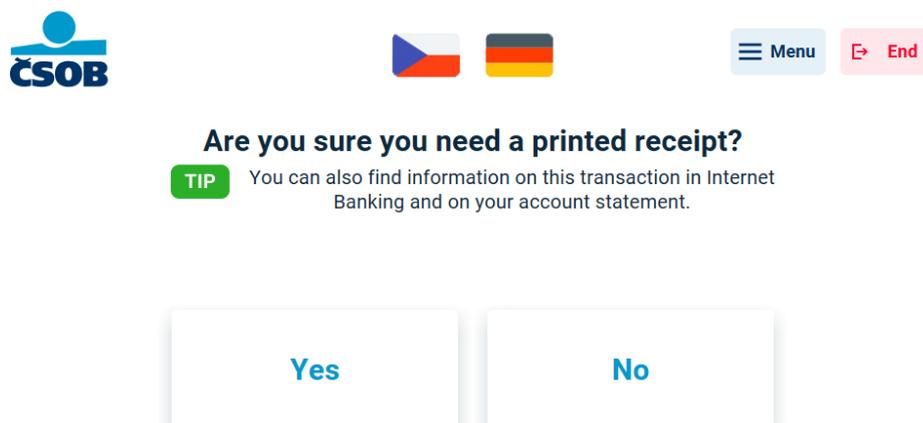


# Withdrawal

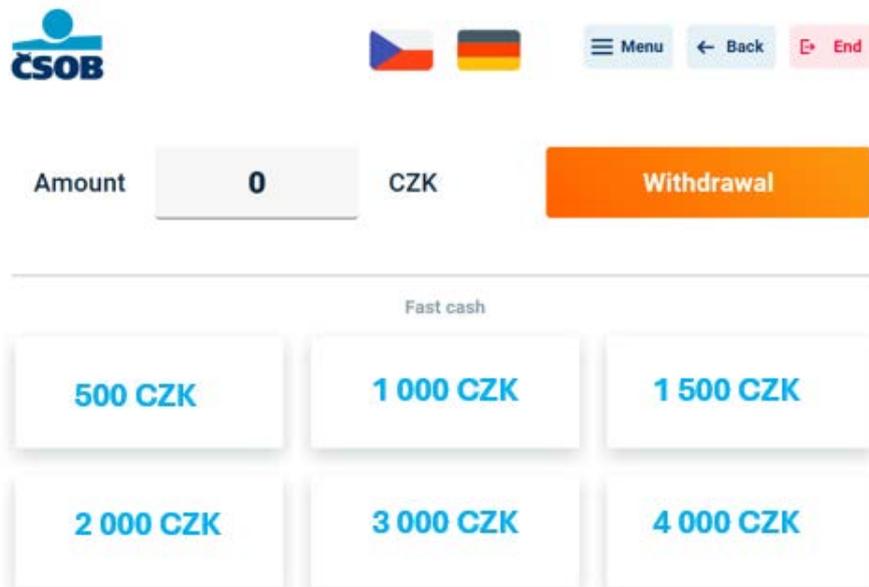
1. On the main menu screen, choose **“Withdrawal”**.



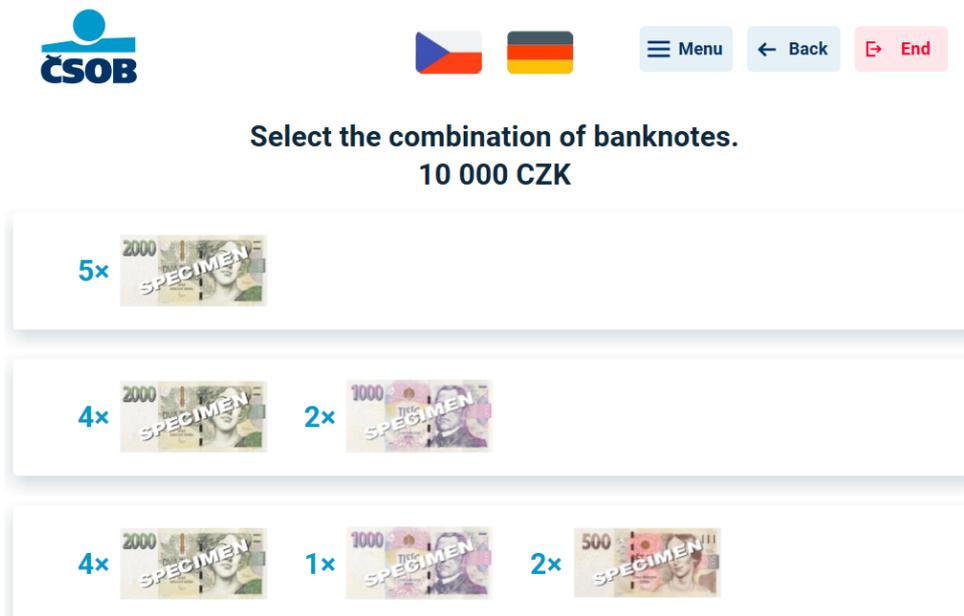
2. Choose whether you need a paper receipt for your withdrawal. All withdrawal information can also be found in your online/mobile banking and on your account statement.



3. Enter the amount you want to withdraw either manually in the amount field (using the keyboard) or use one of the quick selection options. Then press the “Withdrawal” button. The ATM can dispense a maximum 40 banknotes (up to CZK 80,000). The deposit ATM can dispense a maximum 200 banknotes or 200,000 CZK.



4. You have selected an amount that enables a choice of several note combinations – choose the one that suits you best.



5. The ATM is preparing the cash for withdrawal; in the meantime, remove your credit card (if you have inserted it in the ATM).



**Please take your card.**



6. Collect your cash and, if you requested one at the beginning of the transaction, paper receipt.



**Don't forget your cash and receipt**



7. Thank you and we look forward to seeing you again.

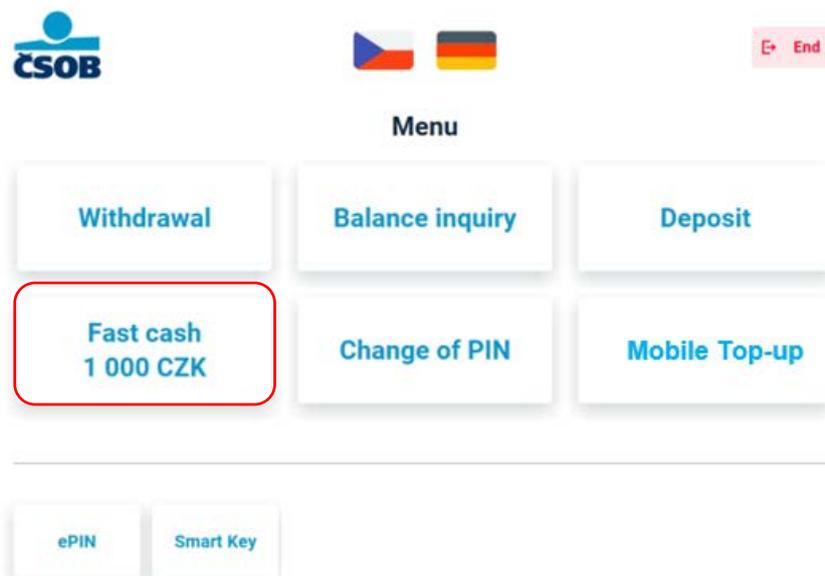


Thank you, we look forward to your next visit



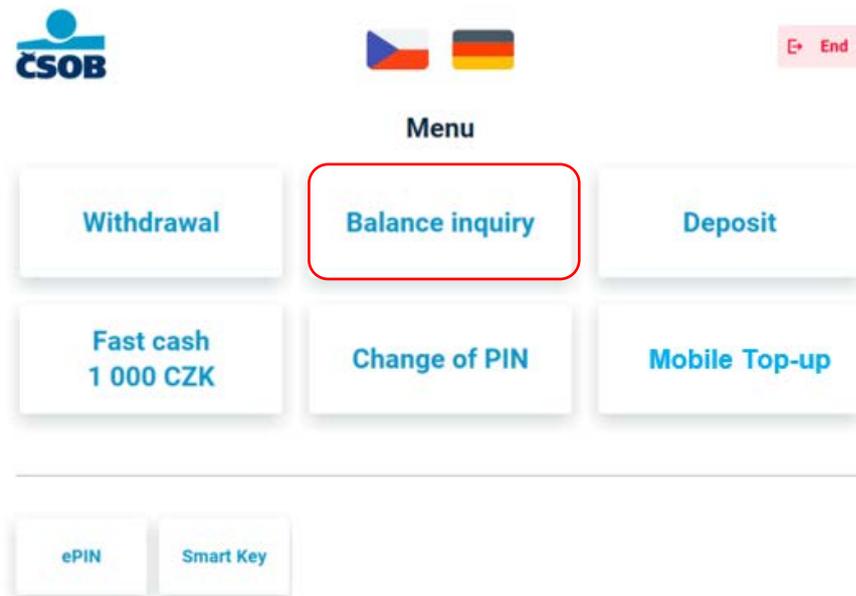
## Fast Cash

The Fast Cash is a faster version of the standard withdrawal. It allows you to select a preset amount with one click. The preset amount is the amount of your last withdrawal.

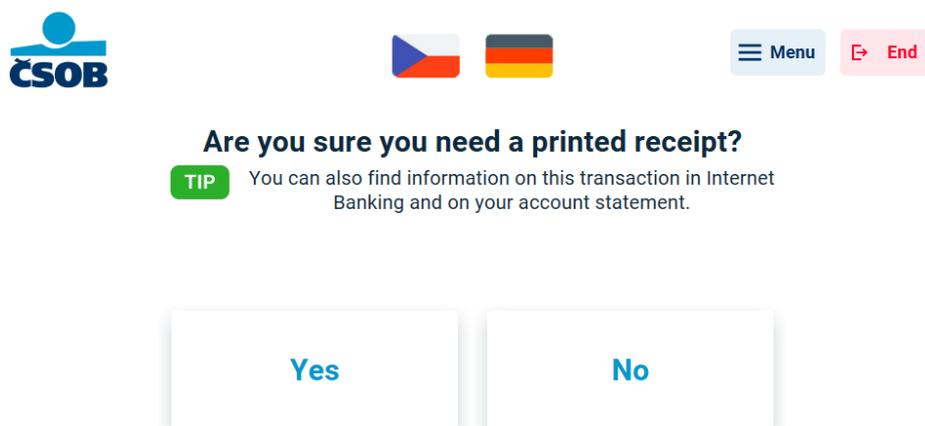


# Balance enquiry

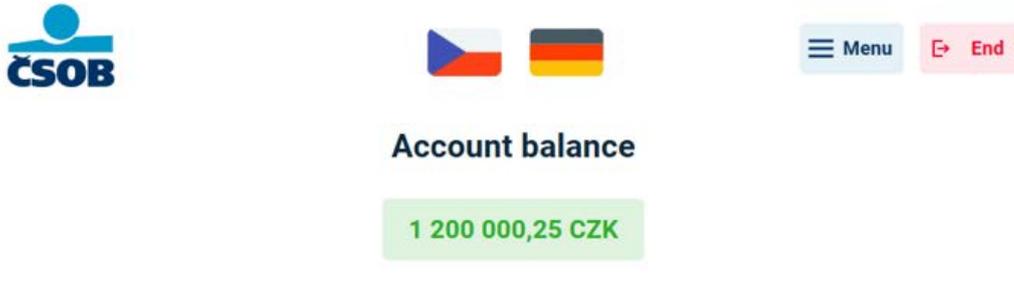
1. Select “**Balance inquiry**” from the main menu screen.



2. Select whether you wish to print your available balance on a paper receipt.



3. **Your available balance will be displayed on the ATM screen.** Don't forget your receipt if you requested one. Click on the 'Menu' button in the top right corner to return to the main menu. After clicking on the 'End' button, the final screen will appear



Please take your receipt.

4. Don't forget to take your card if you inserted it into the ATM.

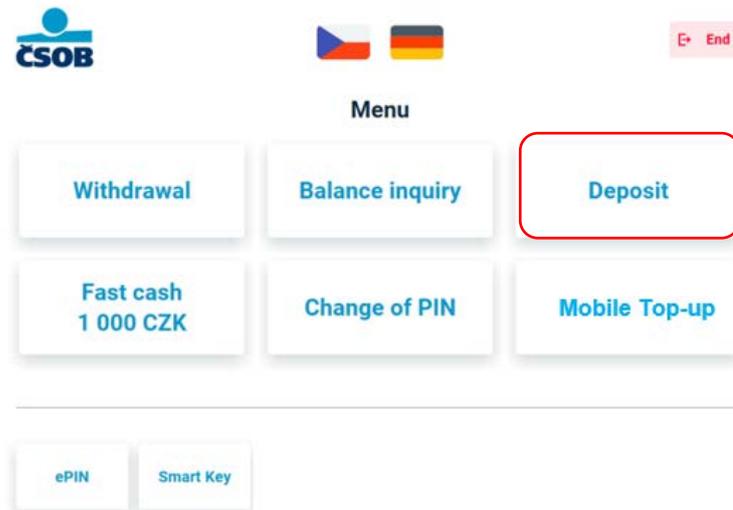


# Deposit

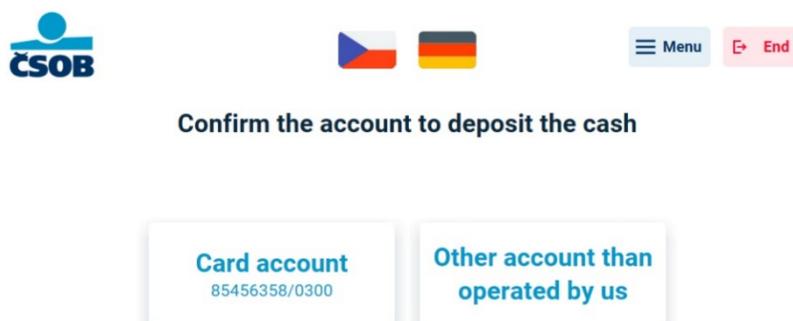
## Deposit by ČSOB credit card (contact, contactless)

The instructions refer to depositing with a ČSOB payment card **by contact** (by inserting the card into an ATM) or **contactless** (by placing the card to the reader). For more information about logging in to an ATM, see 'Logging in to an ATM'.

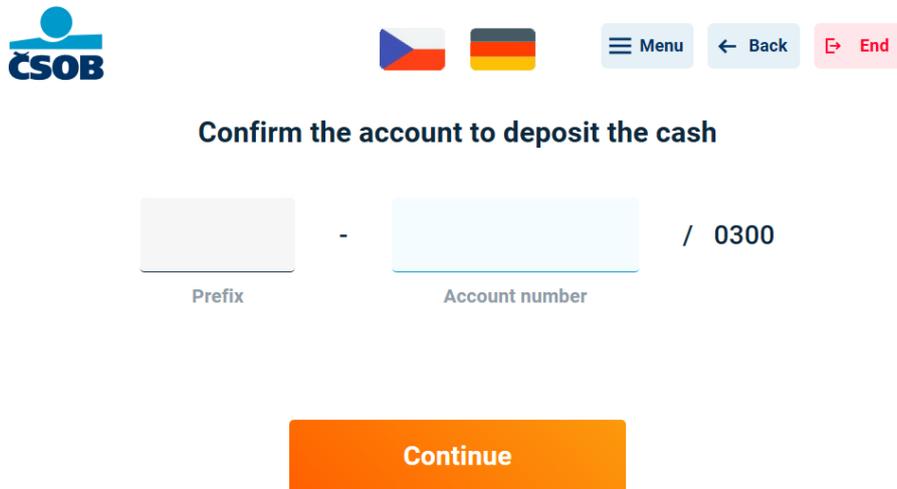
1. Select '**Deposit**' from the main menu screen.



2. Choose whether you want to deposit the cash to the **card account** or to **another account with ČSOB**. When you select the card account option, you will see instructions for inserting cash and the cash slot will open.



3. If you choose a **different account held with ČSOB**, enter the account number (or prefix if applicable) on the following screen and select continue. Instructions for inserting cash will appear and the cash slot will open.

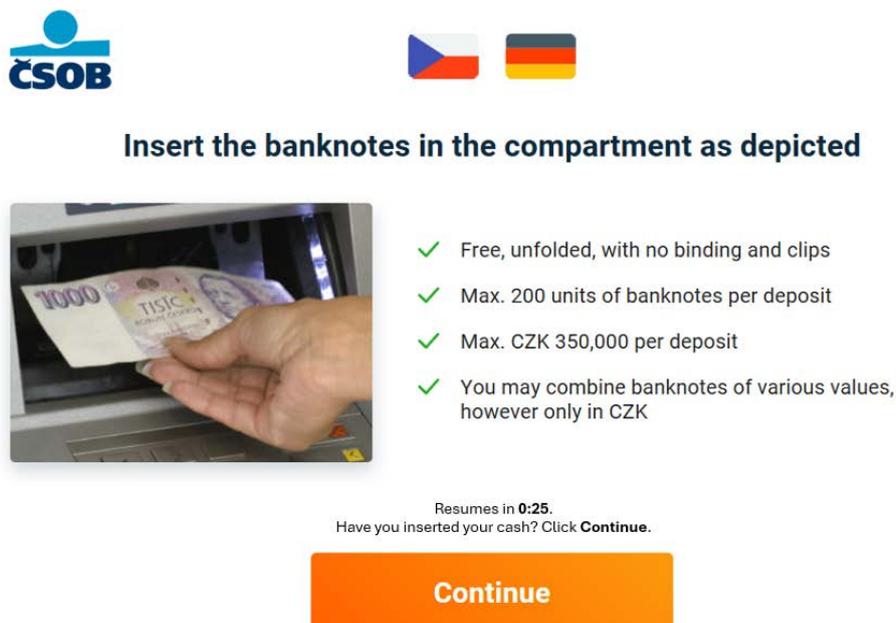


**Confirm the account to deposit the cash**

Prefix - Account number / 0300

**Continue**

4. Read the instructions for inserting cash and insert the banknotes (lined up, unfolded and without staples) into the open cash slot and select **continue**. Up to 200 banknotes or up to CZK 350,000 per deposit.



**Insert the banknotes in the compartment as depicted**



- ✓ Free, unfolded, with no binding and clips
- ✓ Max. 200 units of banknotes per deposit
- ✓ Max. CZK 350,000 per deposit
- ✓ You may combine banknotes of various values, however only in CZK

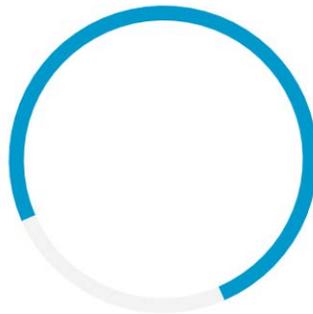
Resumes in 0:25.  
Have you inserted your cash? Click **Continue**.

**Continue**

5. The cash slot will close and the banknotes are will be processed.



Banknote counting in progress ...



6. After processing, a statement will be displayed with information on the number of banknotes, their denominations and the total deposit received. If everything is OK, select **confirm**. On the next screen you can enter optional data (variable symbol, message to recipient). If you wish to cancel your deposit, press the 'Cancel deposit' button in the top right corner.



✕ Cancel deposit

Deposit summary

Inserted banknotes <sup>6</sup>

### Deposit summary

500 CZK

Account number 32342 - 85456358 / 0300

Variable symbol enter the variable symbol

Message to recipient enter a message for the recipient

Insert more money

Confirm

7. At the end, you will see a confirmation of the successful deposit and the ATM will print a confirmation for you. If you click on the 'Menu' button in the top right corner, you will return to the main menu. If you click on the 'End' button, the final screen will appear.



### Cash successfully deposited.

Don't forget your receipt.  
Check it and keep it for possible claims.

[Another deposit](#)

8. **Don't forget to take your card** if you inserted it into the ATM.



**Thank you and we look forward to seeing you again.**

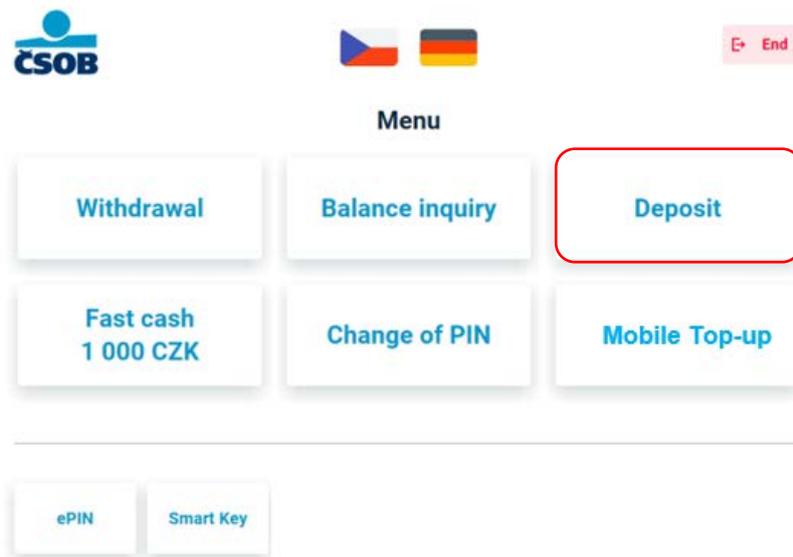
Do not leave your card inside.



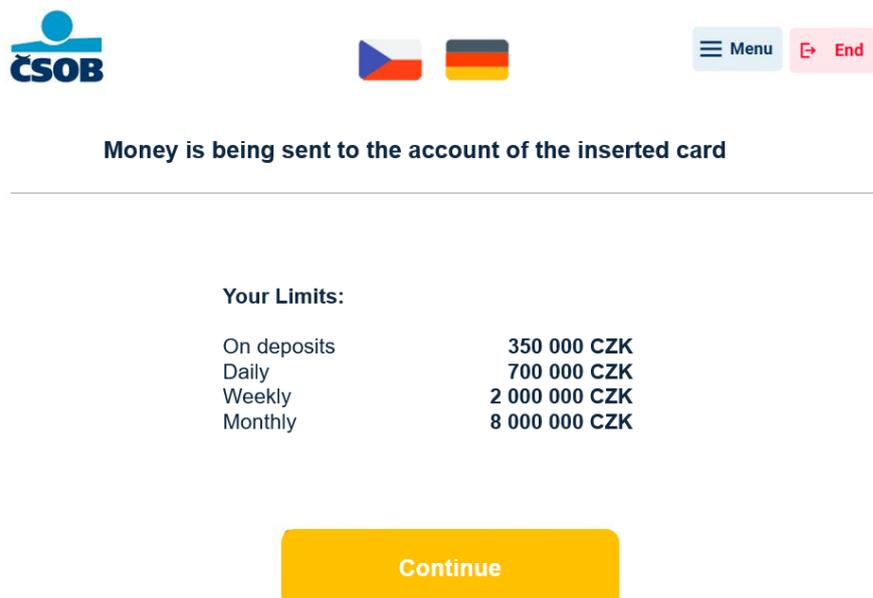
## Deposit by tokenised ČSOB payment card

The instructions refer to a deposit **with a tokenised** ČSOB payment card. Place the device that holds the tokenised card (phone, watch, etc.) in front of the reader. For more information about logging in to an ATM, see 'Logging in to an ATM'.

1. Select 'Deposit' from the main menu screen.



2. The following screen shows an overview of limits (Visa, Mastercard). Press the 'Continue' button.



3. Choose whether you want a QR receipt (digital) or a traditional paper receipt with your deposit. The QR receipt can be downloaded to your phone at the end of the deposit, and a paper receipt will be printed for you.



End

What kind of receipt would you like?

QR receipt

Paper receipt

4. Read the instructions for inserting cash and insert the banknotes (lined up, unfolded and without staples) into the open cash slot and select **continue**. Up to 200 banknotes or up to CZK 350,000 per deposit.



Insert banknotes as follows:



- ✓ Loose, unfolded, without rubber bands and clips
- ✓ Max. 200 pieces of banknotes per deposit
- ✓ Max. 350 000 CZK per deposit
- ✓ Only Czech crowns (no foreign currencies, meal vouchers)

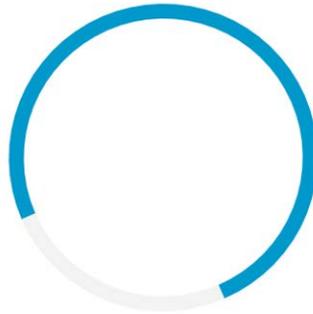
Resume in **0:60**.  
Have you inserted your cash? Click **Continue**.

Continue

5. The cash slot will close and the banknotes are will be processed.



Banknote counting in progress ...



6. After processing, a statement will be displayed with information on the number of banknotes, their denominations and the total deposit received. If everything is OK, select **confirm**. On the next screen you can enter optional data (variable symbol, message to recipient). If you wish to cancel your deposit, press the 'Cancel deposit' button in the top right corner.

CSOB

Cancel deposit

Deposit summary

Inserted banknotes <sup>6</sup>

**Deposit summary**

1000 CZK

Variable symbol enter the variable symbol

Specific symbol enter the specific symbol

Message to recipient enter a message for the recipient

Add Cash

Confirm

- At the end of the transaction, a confirmation of the successful deposit will be displayed and the ATM will print a receipt for you (if you selected a paper receipt at the beginning of the transaction)



**All done, your cash has been successfully deposited!**

If you need anything further, contact your bank.

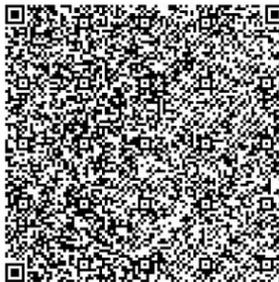
- If you selected a QR receipt at the beginning of the transaction, it will now be displayed on the ATM screen. You can load the QR receipt on your phone.



End

**TIP**

QR receipt cannot be read?  
Download the QR code reader APP.



Touch the QR code to display the standard receipt.

Confirm

8. The transaction is complete. Thank you and we look forward to seeing you again.



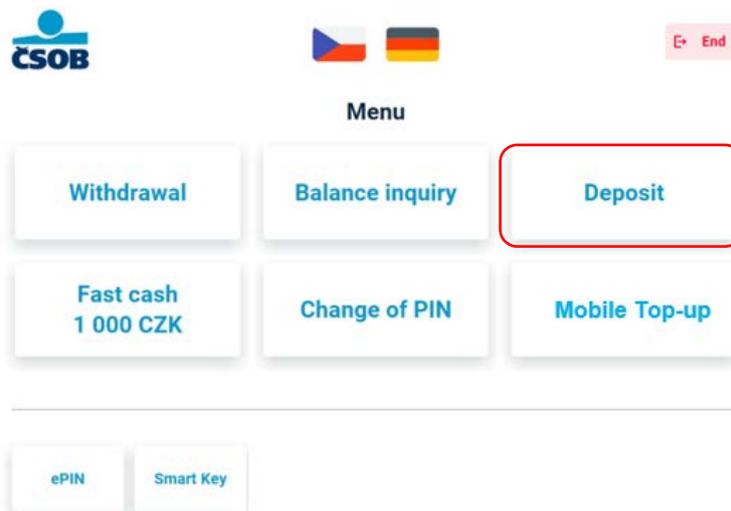
Thank you, we look forward to your next visit



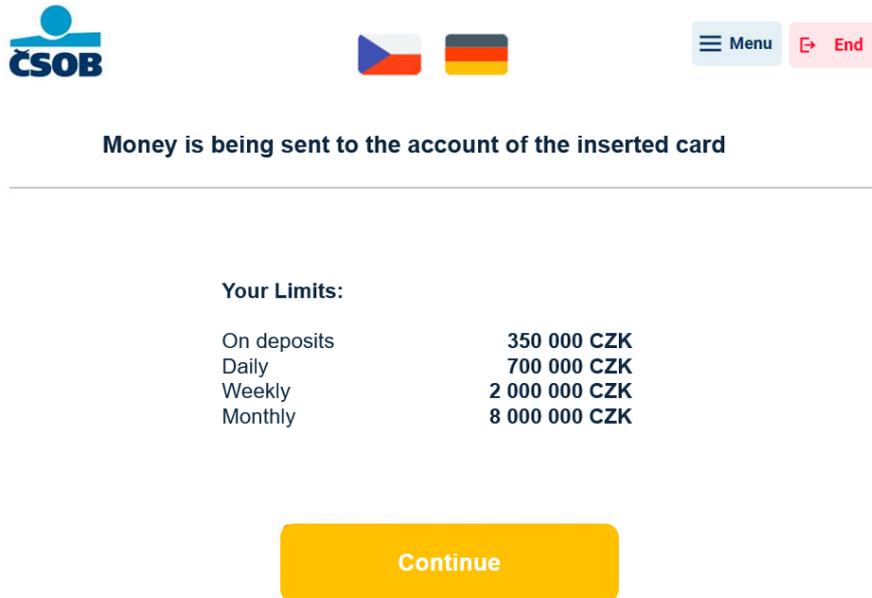
## Deposit to card

The instructions apply to **contact** (inserting the card into the ATM) or **contactless** (attaching the card to the reader) and **tokenised** payment cards of **Česká spořitelna** and **Raiffeisenbank**. For more information about logging in to an ATM, see 'Logging in to an ATM'.

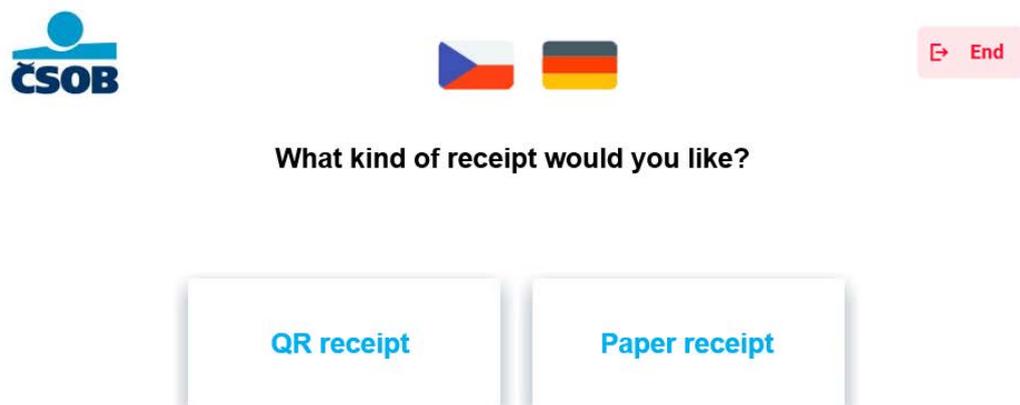
1. Select 'Deposit' from the main menu screen.



2. On the following screen you will see the scheme limits (Visa, Mastercard). Press the 'End' button in the top right corner to end the transaction. Press the 'Select' button to return to the main menu.



3. Choose whether you want a QR receipt (digital) or a traditional paper receipt with your deposit. The QR receipt can be downloaded to your phone at the end of the deposit, and a paper receipt will be printed for you.



4. Read the instructions for inserting cash and insert the banknotes (lined up, unfolded and without staples) into the open cash slot and select **continue**. Up to 200 banknotes or up to CZK 350,000 per deposit.



**Insert banknotes as follows:**



- ✓ Loose, unfolded, without rubber bands and clips
- ✓ Max. 200 pieces of banknotes per deposit
- ✓ Max. 350 000 CZK per deposit
- ✓ Only Czech crowns (no foreign currencies, meal vouchers)

Resume in **0:60**.  
Have you inserted your cash? Click **Continue**.

**Continue**

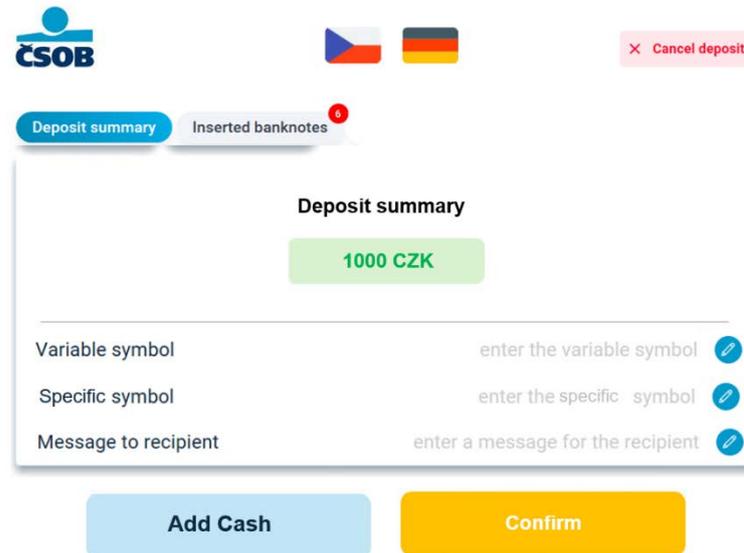
5. The cash slot will close and the banknotes are will be processed.



**Banknote counting in progress ...**



6. After processing, a statement will be displayed with information on the number of banknotes, their denominations and the total deposit received. If everything is OK, select **confirm**. On the next screen you can enter optional data (variable symbol, message to recipient). If you wish to cancel your deposit, press the 'Cancel deposit' button in the top right corner.



CSOB

× Cancel deposit

Deposit summary Inserted banknotes

Deposit summary

1000 CZK

Variable symbol enter the variable symbol

Specific symbol enter the specific symbol

Message to recipient enter a message for the recipient

Add Cash Confirm

7. At the end, a confirmation of the successful deposit will be displayed and the ATM will print out a confirmation for you (if you selected a **paper receipt** as confirmation at the beginning of the deposit). If you click on the 'Menu' button in the top right corner, you will return to the main menu. If you click on the 'End' button, the final screen will appear.

**! If there was a problem with the deposit, ALWAYS contact the issuing bank (= the bank that issued the payment card, i.e., Česká spořitelna or Raiffeisenbank)!**



**All done, your cash has been successfully deposited!**

If you need anything further, contact your bank.

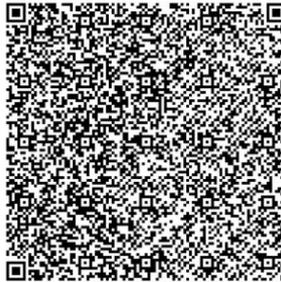
7A. If you selected a QR receipt at the beginning of the transaction, it will now be displayed on the ATM screen. You can load the QR receipt on your phone.



End

TIP

QR receipt cannot be read?  
Download the QR code reader APP.



Touch the QR code to display the standard receipt.

Confirm

8. The transaction is complete. Thank you and we look forward to seeing you again. Don't forget to take your card if you initially inserted it into the ATM.



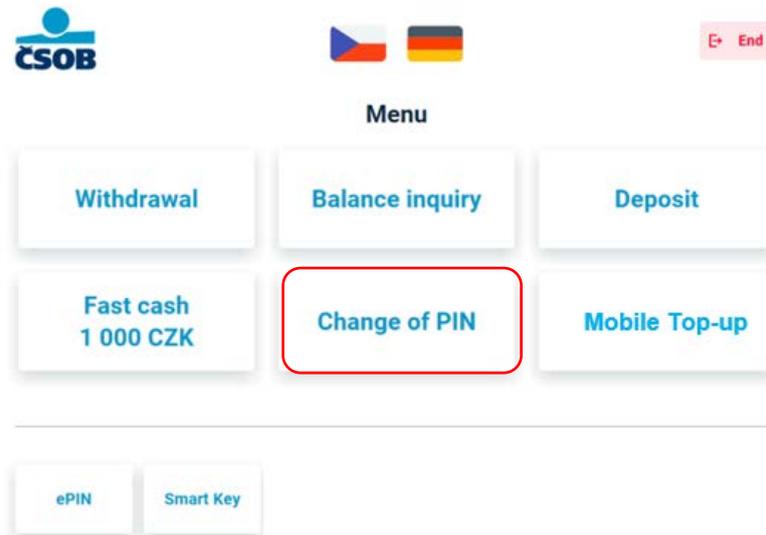
Thank you, we look forward to your next visit



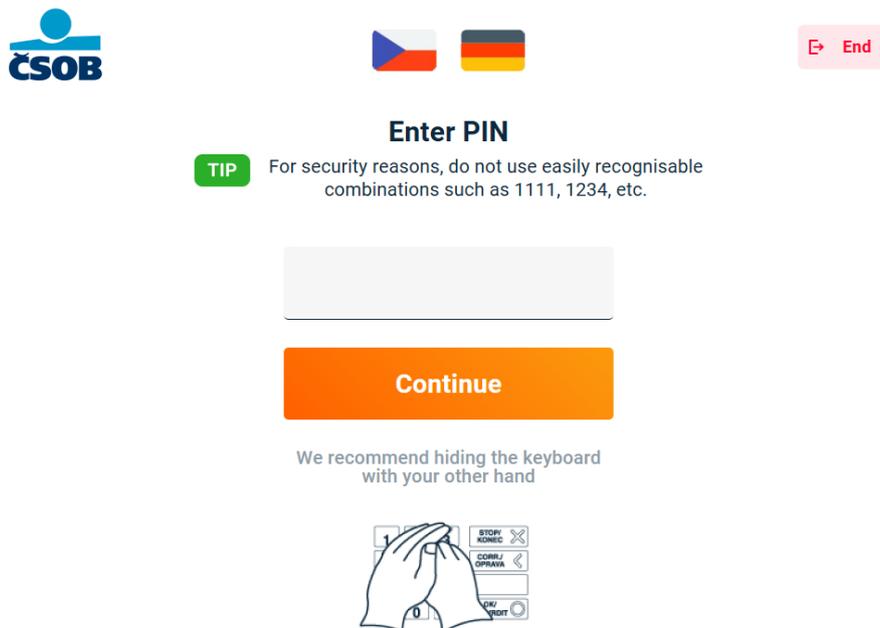
# Change of PIN

1. On the main menu screen, select '**Change of PIN**'.

**! PIN changes can only be made at the ATM and only **by contact**, which means that the payment card must always be inserted into the ATM!**



2. Enter your new PIN and follow the on-screen instructions.



3. Confirm your PIN.



End

### Confirm PIN

Confirm

We recommend hiding the keyboard with your other hand



4. Select whether you need to print a paper receipt for the transaction.



Menu

End

### Are you sure you need a printed receipt?

**TIP** You can also find information on this transaction in Internet Banking and on your account statement.

Yes

No

5. Your PIN has been successfully changed! If you click 'Continue', you will be prompted to re-enter the newly set PIN. You will then be taken to the main menu. You can also get there by clicking on the 'Menu' button in the top right corner. After clicking on the 'End' button, the final screen will appear.



Menu

End



**Your PIN has been successfully changed.**

Continue

6. The transaction is complete. Thank you and we look forward to seeing you again. Do not leave your card inside.



**Thank you and we look forward to seeing you again.**

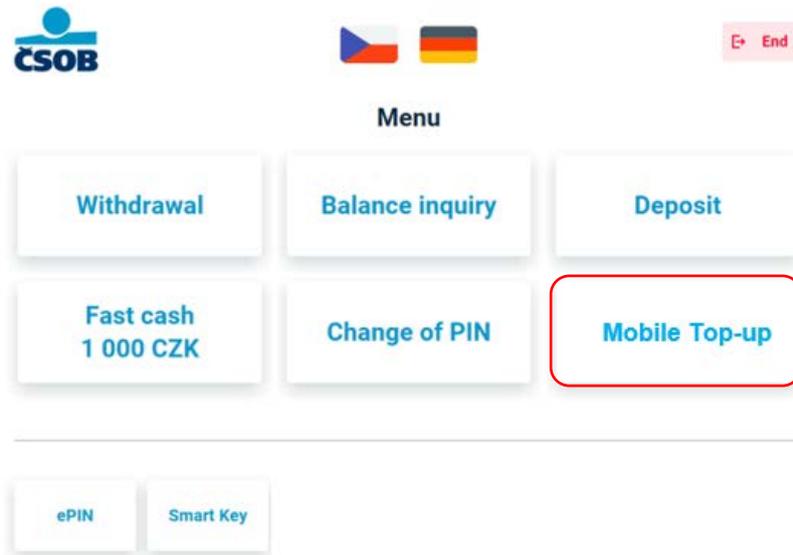
Do not leave your card inside.



# Mobile Top-up

The Mobile Top-up service is not available in German. To top up your credit, switch to Czech or English using the flag icons at the top of the screen.

1. From the main menu screen, select **'Mobile Top up'**.

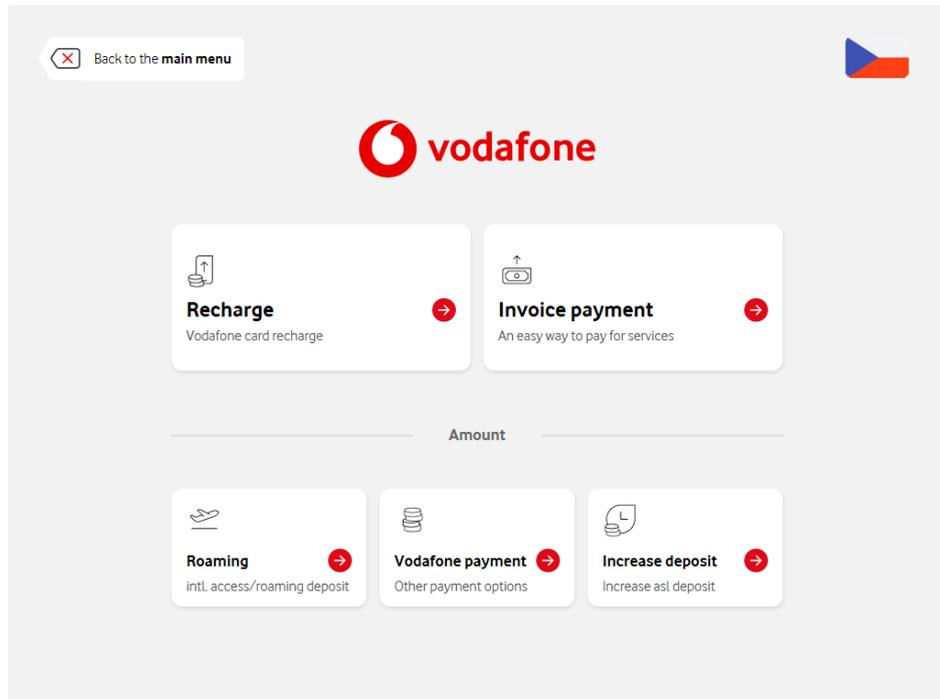


2. Select the operator you want to top up with.



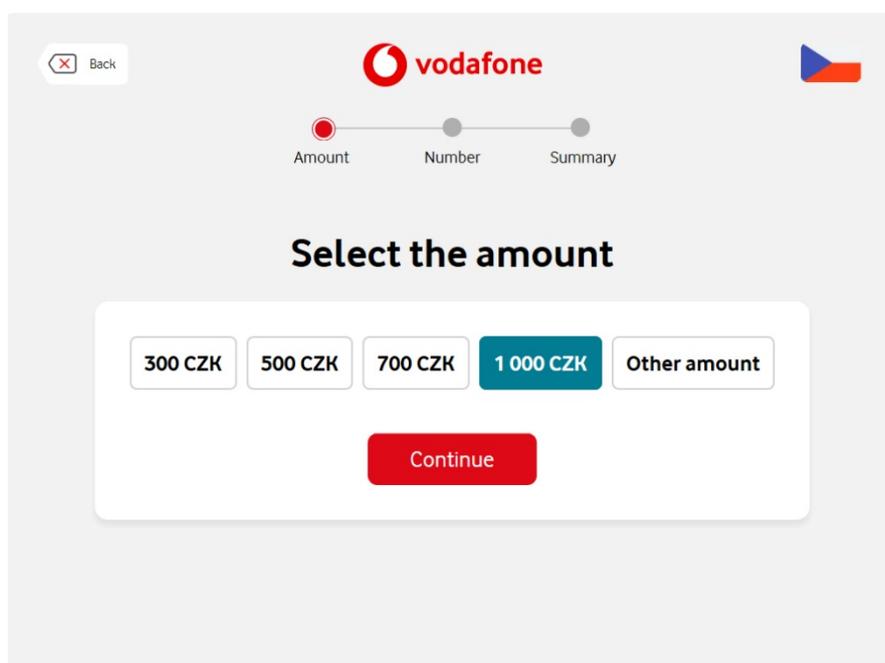
## Vodafone

You have selected **Vodafone**, now select the desired service.



## Recharge

1. You have selected the 'Recharge' service, now select the amount you want to top up. You can either choose from preset amounts: CZK 300, CZK 500, CZK 700, CZK 1,000 or select 'Other amount' and enter it manually using the keyboard. Then select 'Continue'.



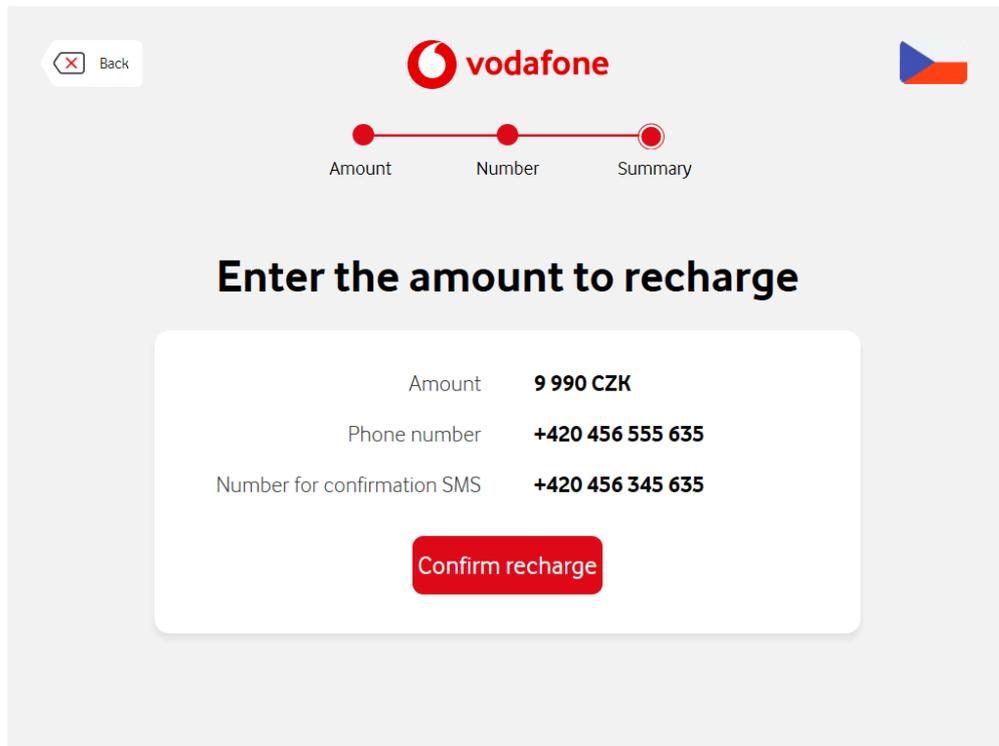
2. Now enter the phone number you want to top up.

The screenshot shows the Vodafone top-up interface. At the top left is a 'Back' button with a red 'X' icon. In the center is the Vodafone logo. To the right is a flag icon. Below the logo is a progress indicator with three steps: 'Amount', 'Number', and 'Summary'. The 'Number' step is currently active, indicated by a red dot and a red line. The main heading is 'Enter phone number'. Below this is a white input field containing the phone number '+420 456 555 635'. The numbers '456', '555', and '635' are underlined. A red 'Continue' button is positioned below the input field.

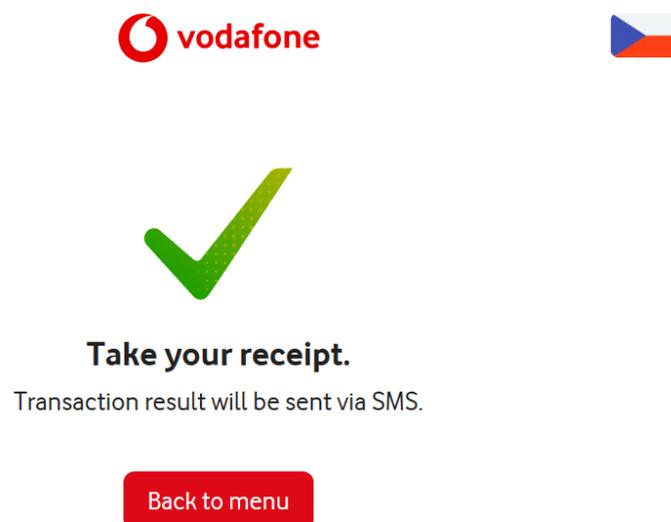
3. Enter the phone number you wish to send the top-up confirmation to.

The screenshot shows the Vodafone top-up interface. At the top left is a 'Back' button with a red 'X' icon. In the center is the Vodafone logo. To the right is a flag icon. Below the logo is a progress indicator with three steps: 'Amount', 'Number', and 'Summary'. The 'Number' step is currently active, indicated by a red dot and a red line. The main heading is 'Enter phone number where confirmation will be sent to'. Below this is a white input field containing the phone number '+420 456 345 635'. The numbers '456', '345', and '635' are underlined. A red 'Continue' button is positioned below the input field.

4. On the next screen you will see a summary of your request, if the details are correct, **confirm the top-up**.

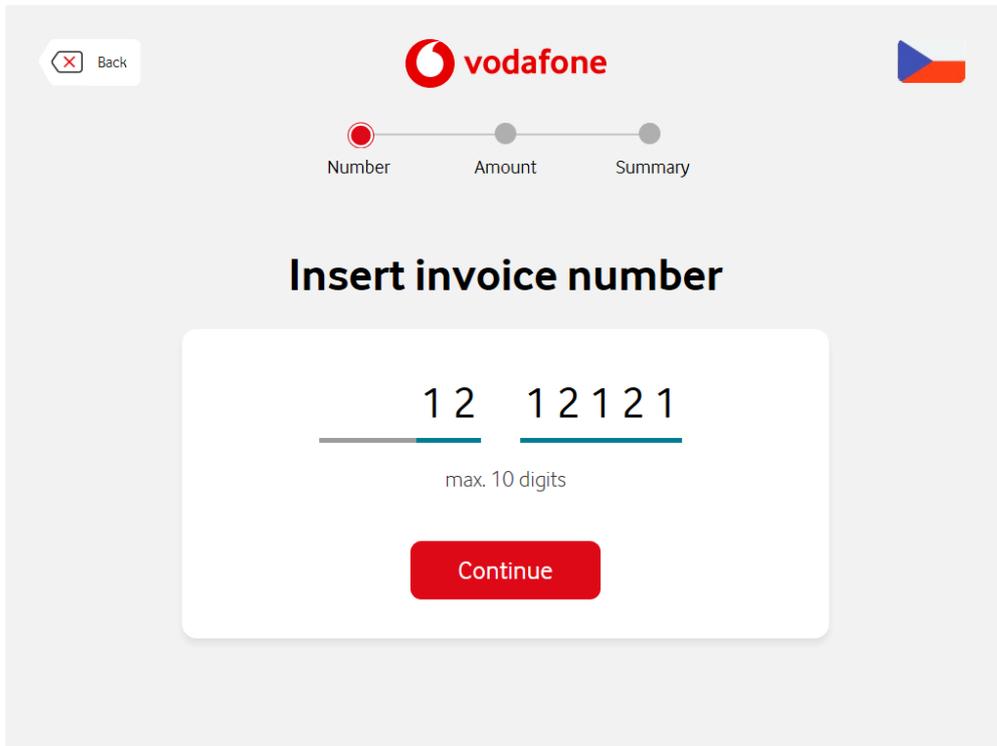


5. The transaction was successful! Don't forget to collect your receipt. You will also receive a confirmation and transaction details by text message.



## Invoice payment

1. You have selected the 'Pay bill' service, now enter the invoice number.



Back

vodafone

Number Amount Summary

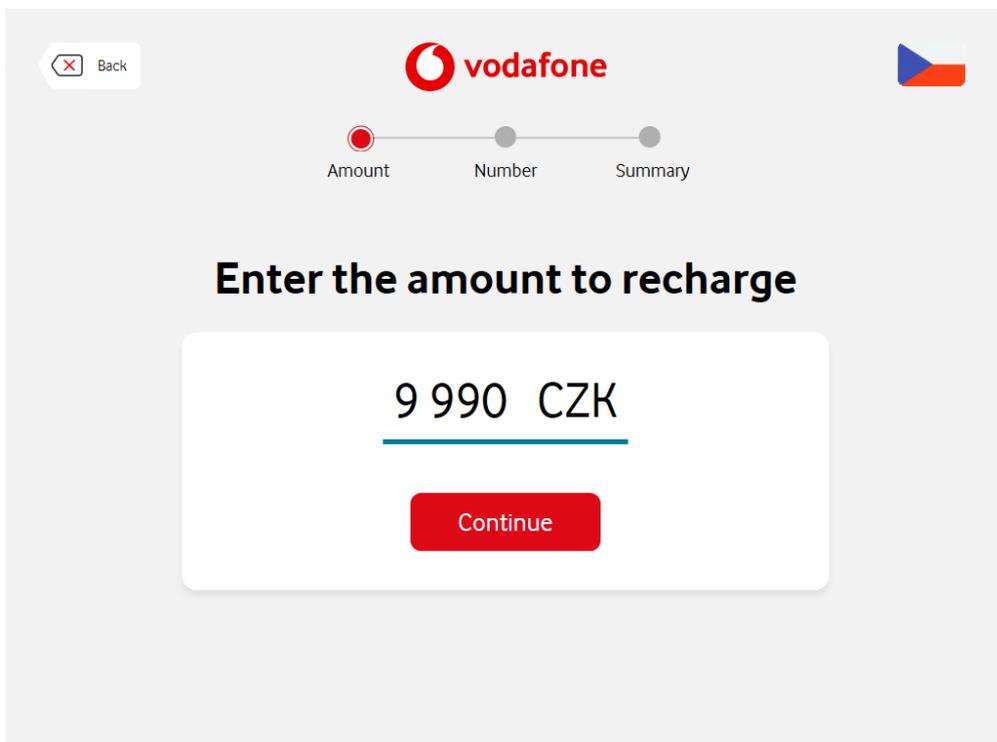
### Insert invoice number

12 12121

max. 10 digits

Continue

2. Enter the amount.



Back

vodafone

Amount Number Summary

### Enter the amount to recharge

9 990 CZK

Continue

3. Enter your phone number.

Back

**vodafone**

Amount Number Summary

**Enter phone number**

+420 456 555 635

Continue

4. Enter the phone number to which you wish to receive the confirmation.

Back

**vodafone**

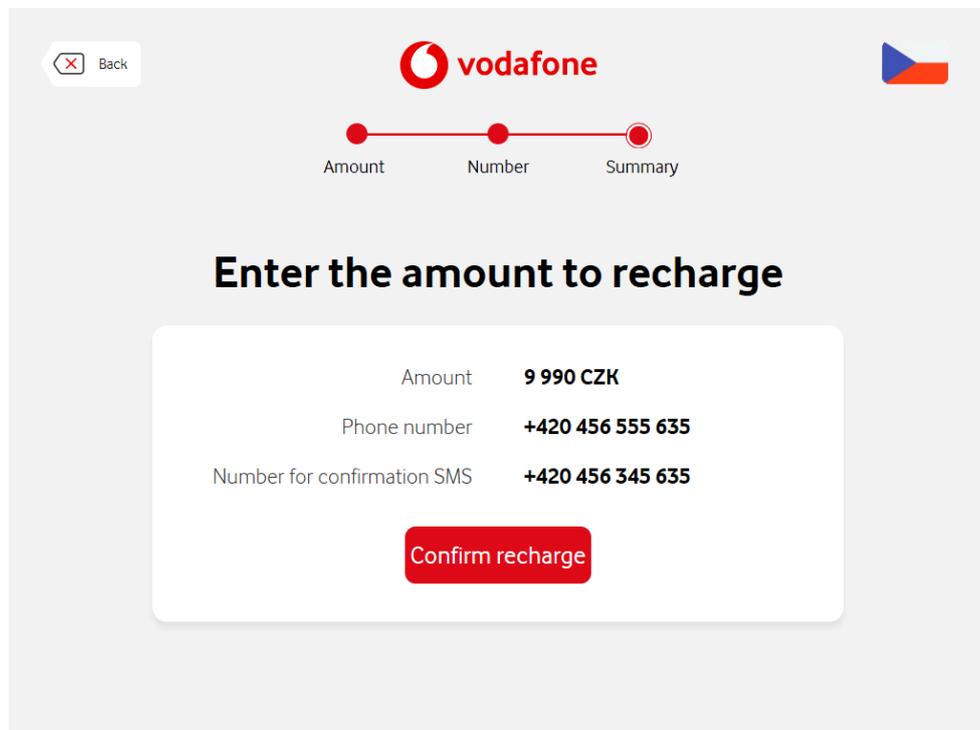
Amount Number Summary

**Enter phone number  
where confirmation will be sent to**

+420 456 345 635

Continue

5. On the next screen you will see a summary of your request, if the details are correct, **confirm the top-up**.



Back

**vodafone**

Amount Number Summary

## Enter the amount to recharge

Amount	<b>9 990 CZK</b>
Phone number	<b>+420 456 555 635</b>
Number for confirmation SMS	<b>+420 456 345 635</b>

**Confirm recharge**

6. The transaction was successful! Don't forget to collect your receipt. You will also receive a confirmation and transaction details by text message.



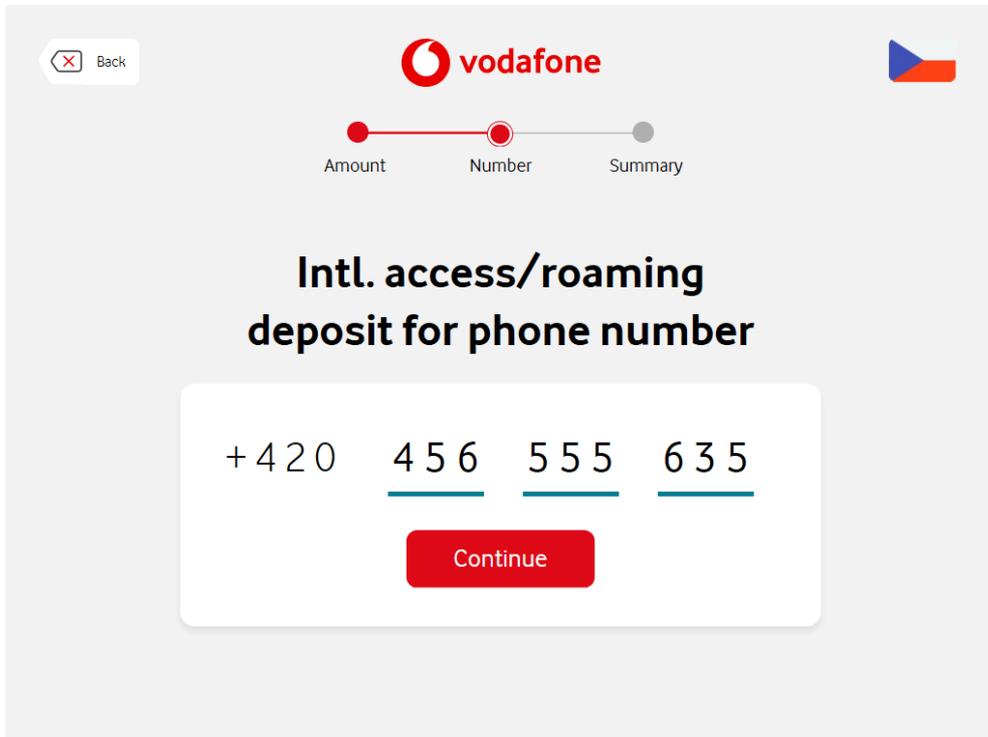
### **Take your receipt.**

Transaction result will be sent via SMS.

**Back to menu**

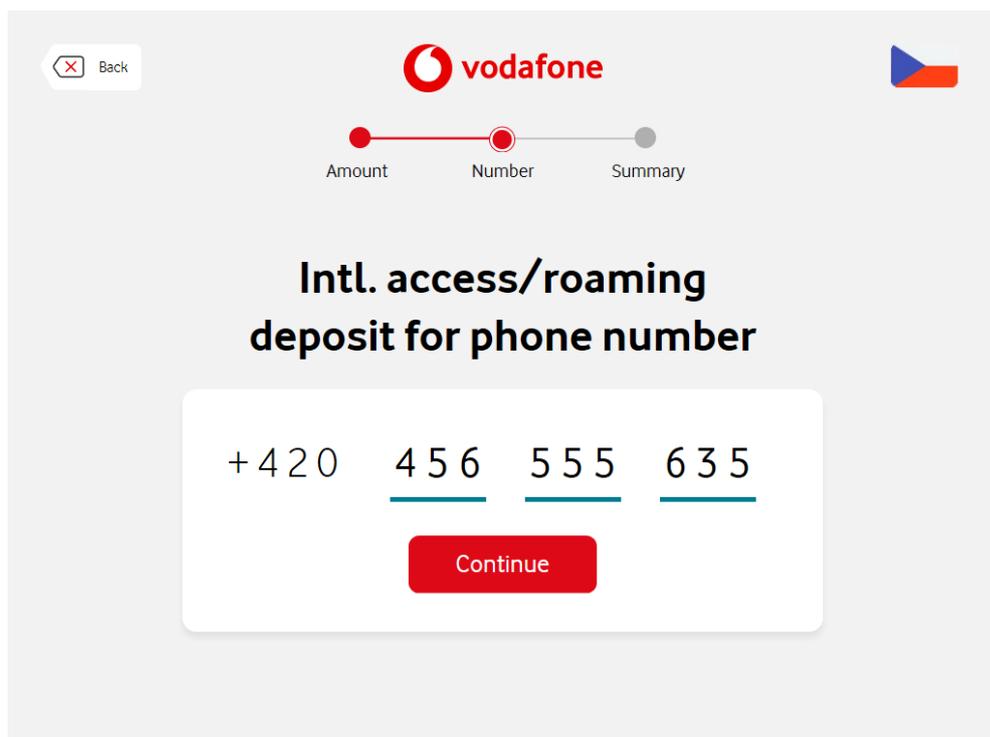
## Roaming

1. You have selected the 'Roaming' service, now confirm the security deposit for calls abroad, which is preset to CZK 3,000, and press '**Continue**'.



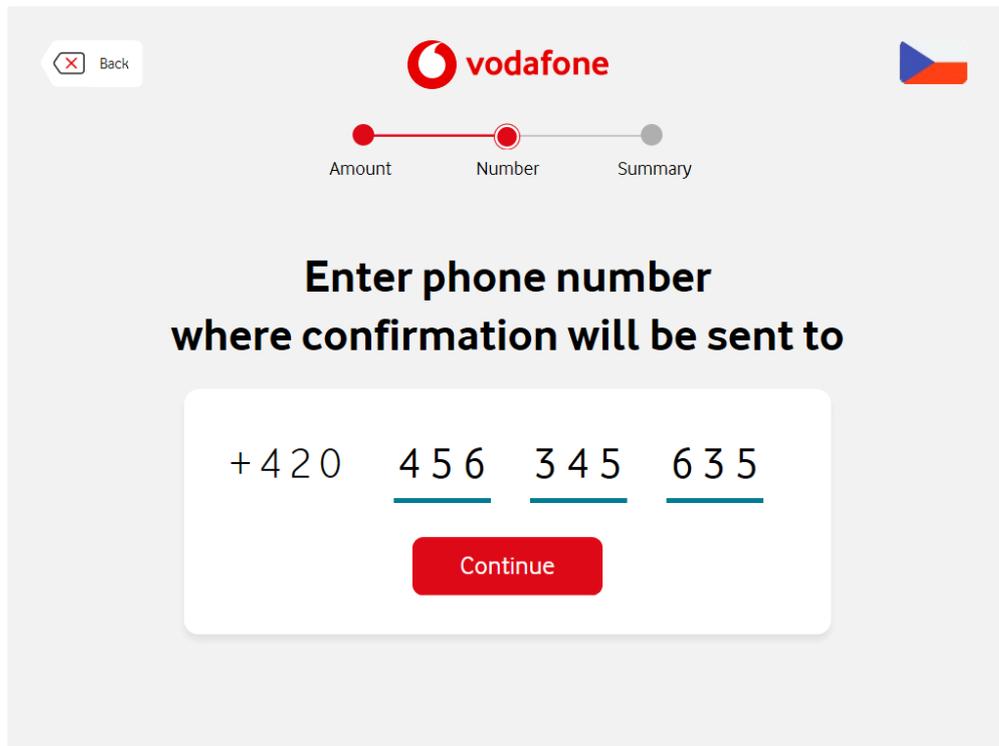
The screenshot shows the Vodafone app interface for setting a security deposit. At the top, there is a 'Back' button, the Vodafone logo, and a Czech flag. A progress indicator shows three steps: 'Amount', 'Number', and 'Summary'. The 'Number' step is currently active. The main heading is 'Intl. access/roaming deposit for phone number'. Below this, the phone number '+420 456 555 635' is displayed in a white box with blue underlines under each part of the number. A red 'Continue' button is positioned below the number.

2. Enter the phone number to which the security deposit for international calls will be set.



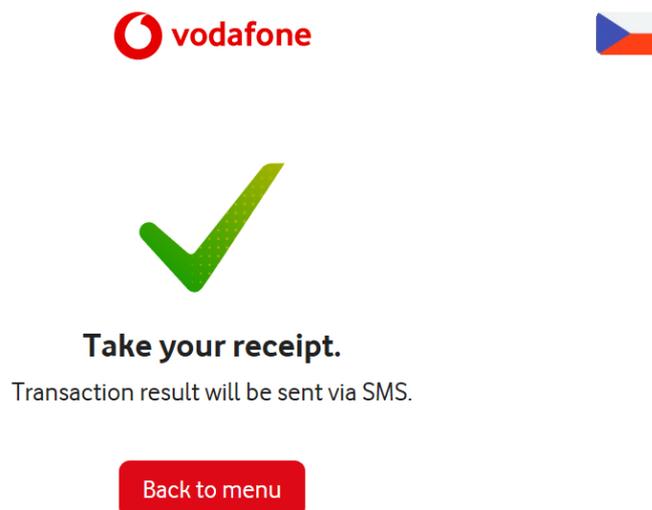
This screenshot is identical to the one above, showing the same Vodafone app interface for setting a security deposit. It displays the phone number '+420 456 555 635' and a red 'Continue' button.

3. Enter the phone number to which you wish to receive the confirmation.



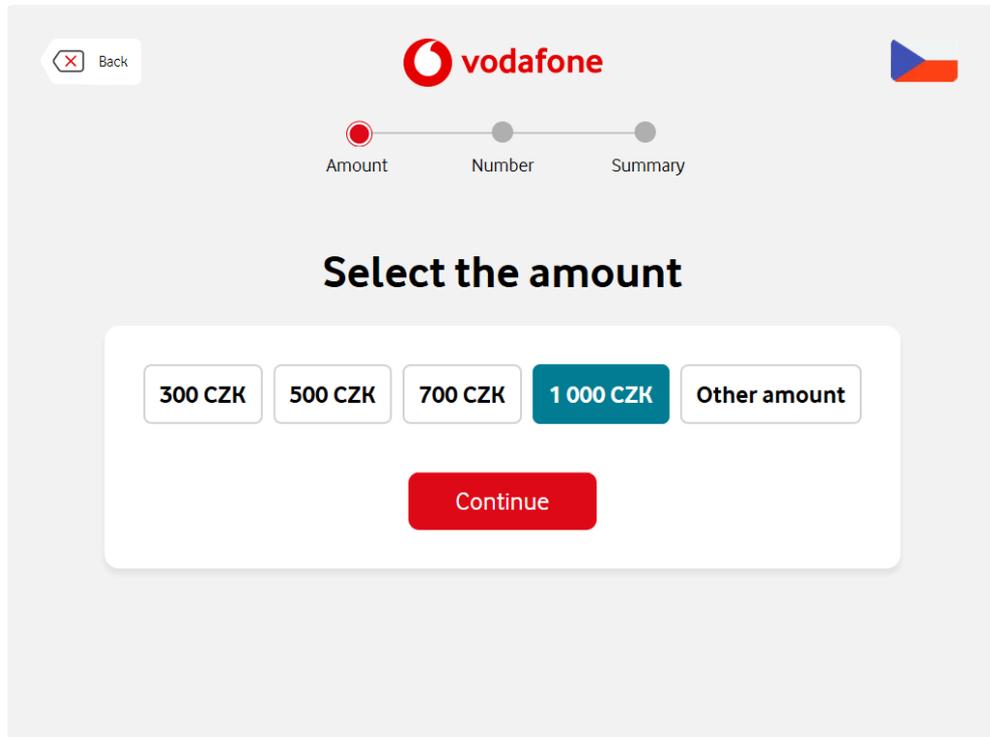
The screenshot shows the Vodafone mobile app interface. At the top left is a 'Back' button with a red 'X' icon. The Vodafone logo is centered at the top, with a small flag icon on the right. Below the logo is a progress indicator with three steps: 'Amount', 'Number', and 'Summary'. The 'Number' step is currently active, indicated by a red dot and a red line. The main heading reads 'Enter phone number where confirmation will be sent to'. Below this is a white input field containing the phone number '+420 456 345 635'. The numbers are grouped into four segments: '+420', '456', '345', and '635'. A red 'Continue' button is positioned below the input field.

4. The transaction was successful! Don't forget to collect your receipt. You will also receive a confirmation and transaction details by text message.



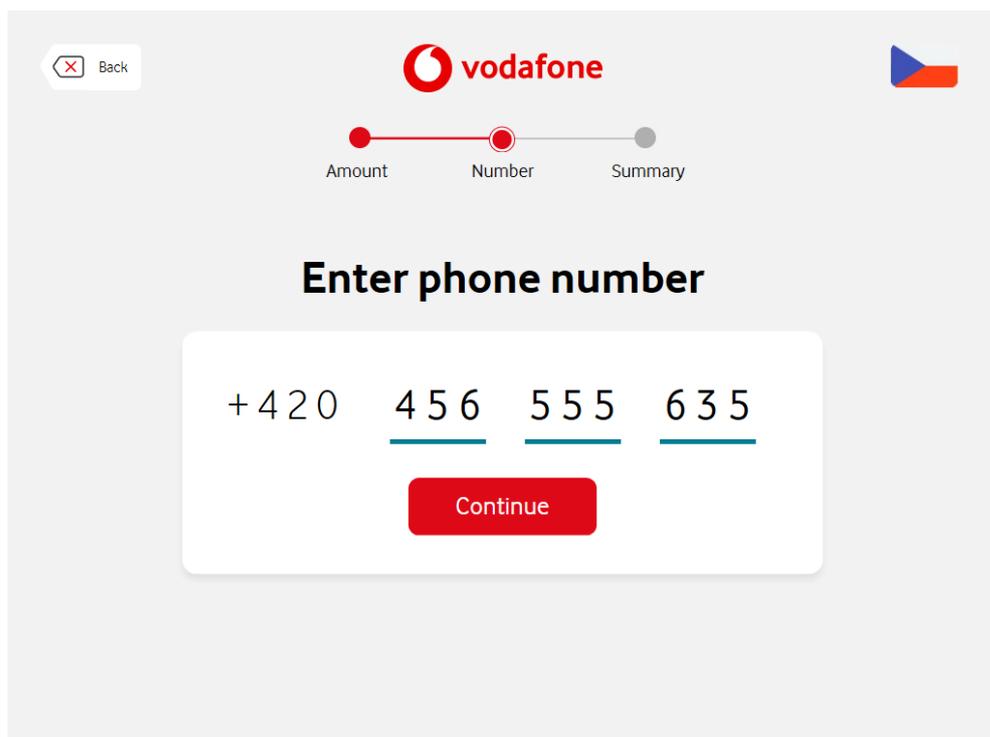
## Vodafone payments

1. You have selected the 'Vodafone payments' service, now select the amount. You can either choose from one of the preset amounts: CZK 300, CZK 500, CZK 700, CZK 1,000 or select 'Other amount' and enter it manually. Then press '**Continue**'.



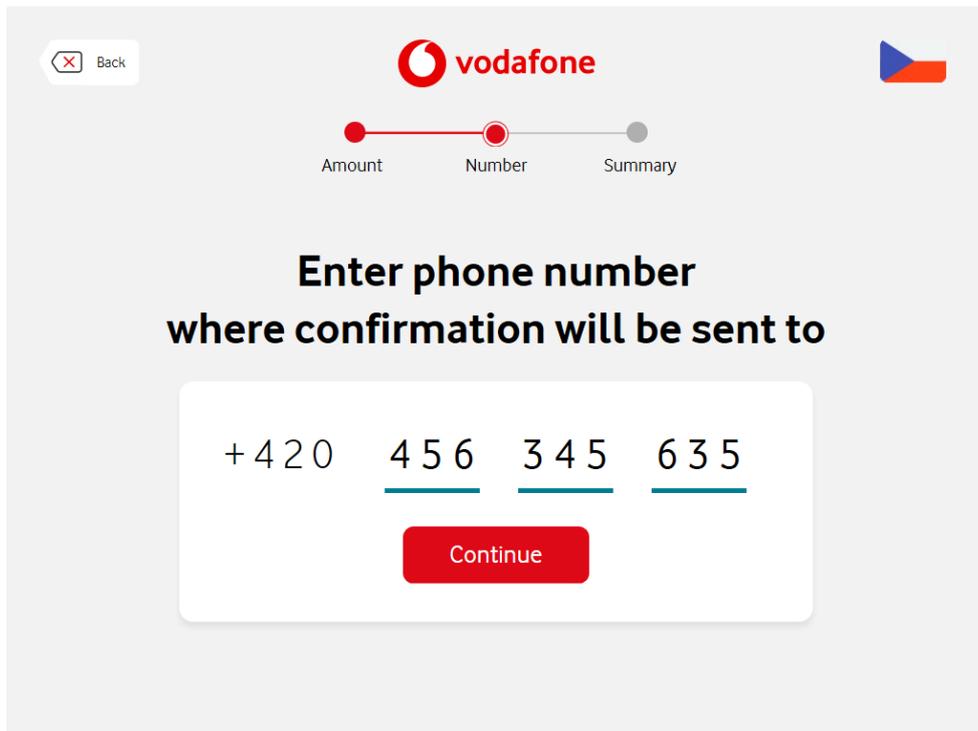
The screenshot shows the Vodafone payment selection interface. At the top, there is a 'Back' button with a red 'X' icon, the Vodafone logo, and the Czech flag. Below this is a progress indicator with three steps: 'Amount' (selected with a red dot), 'Number', and 'Summary'. The main heading is 'Select the amount'. Below the heading are five buttons: '300 CZK', '500 CZK', '700 CZK', '1 000 CZK' (highlighted in teal), and 'Other amount'. A red 'Continue' button is positioned below these options.

2. Enter your phone number.



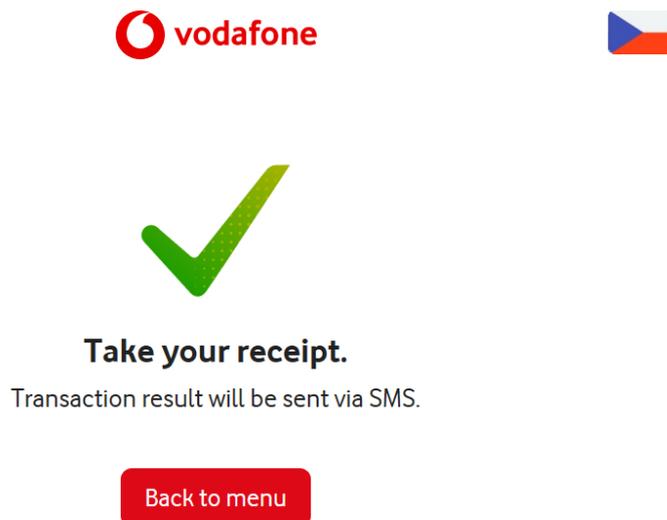
The screenshot shows the Vodafone phone number entry interface. At the top, there is a 'Back' button with a red 'X' icon, the Vodafone logo, and the Czech flag. Below this is a progress indicator with three steps: 'Amount', 'Number' (selected with a red dot), and 'Summary'. The main heading is 'Enter phone number'. Below the heading is a white input field containing the phone number '+420 456 555 635', with the last three digits (456, 555, 635) underlined. A red 'Continue' button is positioned below the input field.

3. Enter the phone number to which you wish to receive the confirmation.



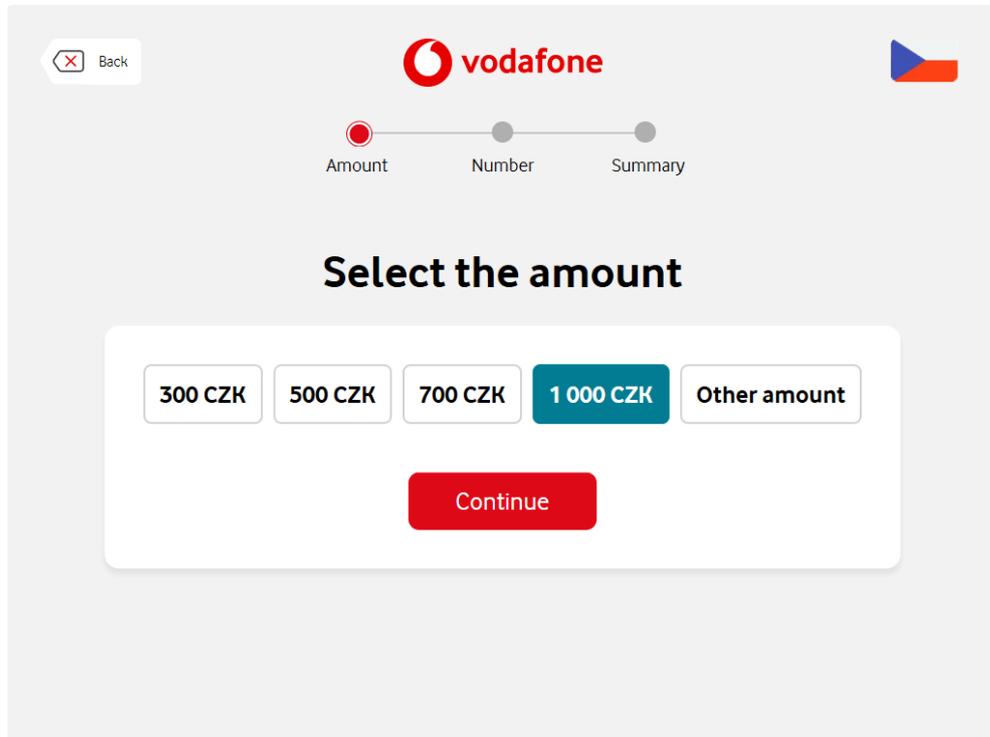
The screenshot shows the Vodafone mobile app interface. At the top left is a 'Back' button with a red 'X' icon. The Vodafone logo is centered at the top, with a Czech flag icon on the right. Below the logo is a progress indicator with three steps: 'Amount', 'Number', and 'Summary'. The 'Number' step is currently active, indicated by a red dot and a red line. The main heading reads 'Enter phone number where confirmation will be sent to'. Below this is a white input field containing the phone number '+420 456 345 635'. The numbers '456', '345', and '635' are underlined with blue lines. A red 'Continue' button is positioned below the input field.

4. The transaction was successful! Don't forget to collect your receipt. You will also receive a confirmation and transaction details by text message.



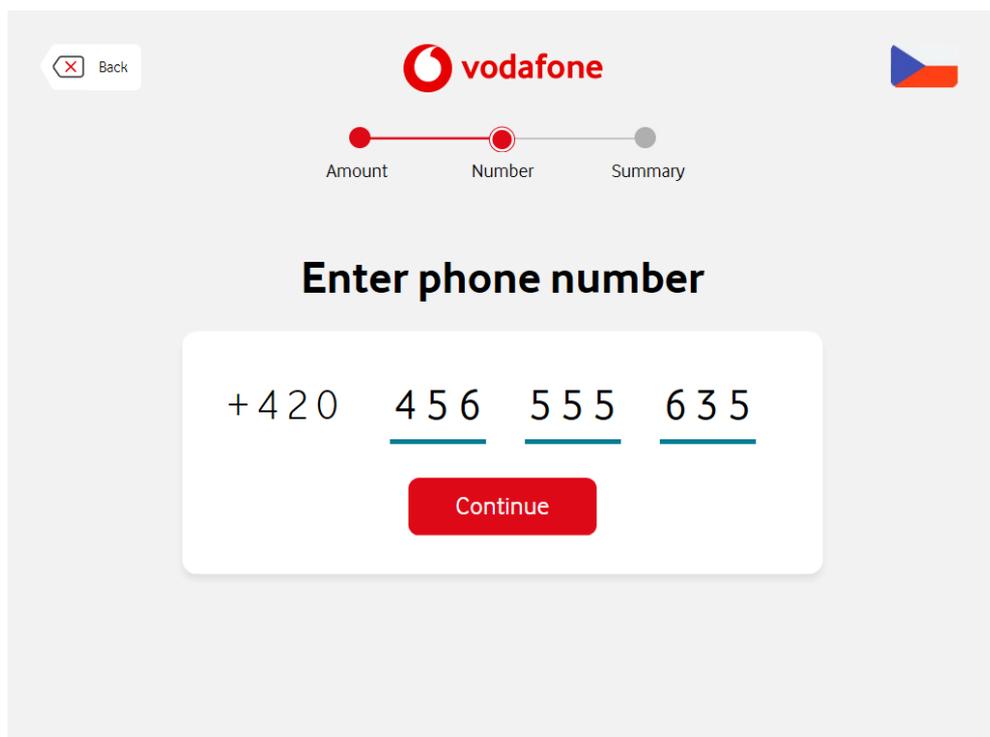
## Increase deposit

1. You have selected the 'Increase deposit' service, now select the amount. You can either choose from one of the preset amounts: CZK 300, CZK 500, CZK 700, CZK 1,000 or select 'Other amount' and enter it manually. Then press '**Continue**'.



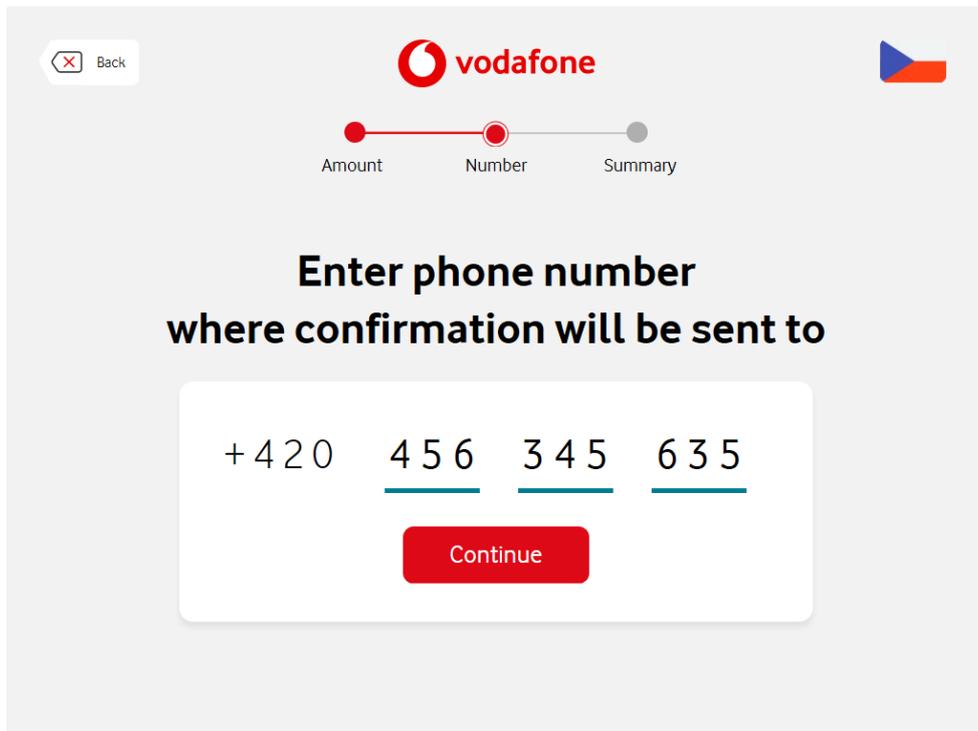
The screenshot shows the Vodafone mobile app interface for increasing a deposit. At the top, there is a 'Back' button with a red 'X' icon, the Vodafone logo, and the Czech flag. Below this is a progress indicator with three dots: the first dot is red and labeled 'Amount', the second is grey and labeled 'Number', and the third is grey and labeled 'Summary'. The main heading is 'Select the amount'. Below the heading is a white rounded rectangle containing five buttons: '300 CZK', '500 CZK', '700 CZK', '1 000 CZK' (which is highlighted in teal), and 'Other amount'. Below these buttons is a red 'Continue' button.

2. Enter the phone number for which you want to increase the call limit.



The screenshot shows the Vodafone mobile app interface for entering a phone number. At the top, there is a 'Back' button with a red 'X' icon, the Vodafone logo, and the Czech flag. Below this is a progress indicator with three dots: the first dot is red and labeled 'Amount', the second dot is red and labeled 'Number', and the third is grey and labeled 'Summary'. The main heading is 'Enter phone number'. Below the heading is a white rounded rectangle containing the phone number '+420 456 555 635' with blue underlines under the last three digits. Below the phone number is a red 'Continue' button.

3. Enter the phone number to which you wish to receive the confirmation.



The screenshot shows the Vodafone mobile app interface. At the top left is a 'Back' button with a red 'X' icon. The Vodafone logo is centered at the top. Below the logo is a progress indicator with three dots: the first is red, the second is red with a white dot, and the third is grey. Below the progress indicator are the labels 'Amount', 'Number', and 'Summary'. The main heading reads 'Enter phone number where confirmation will be sent to'. Below this is a white input field containing the phone number '+420 456 345 635'. The numbers '456', '345', and '635' are underlined. A red 'Continue' button is positioned below the input field.

4. The transaction was successful! Don't forget to collect your receipt. You will also receive a confirmation and transaction details by text message.



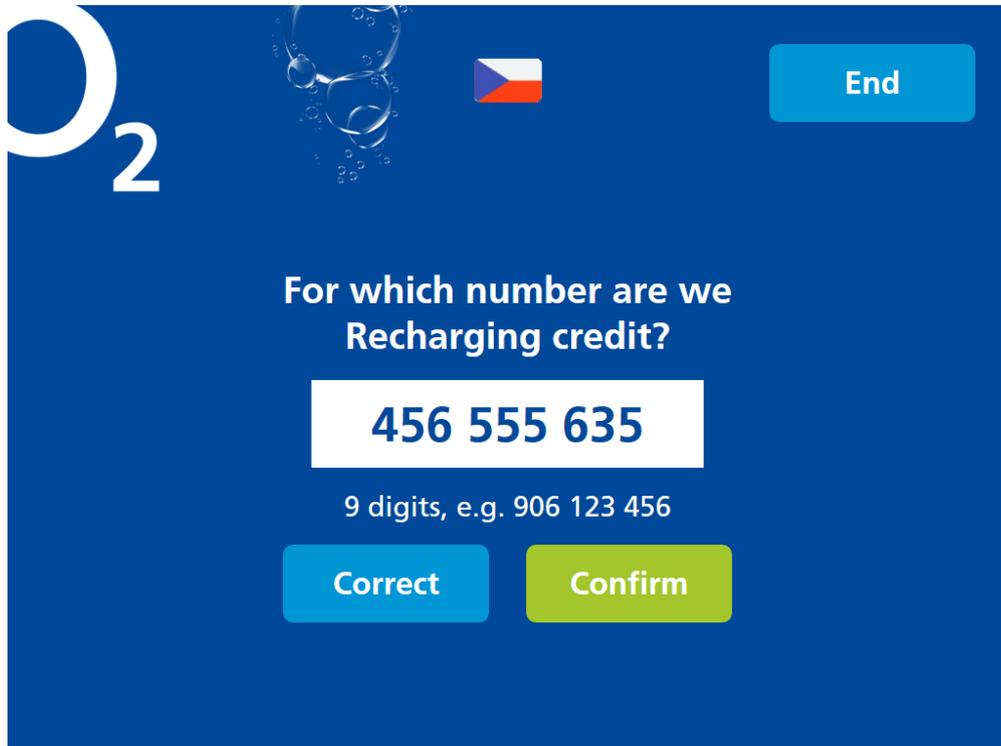
### Take your receipt.

Transaction result will be sent via SMS.

Back to menu

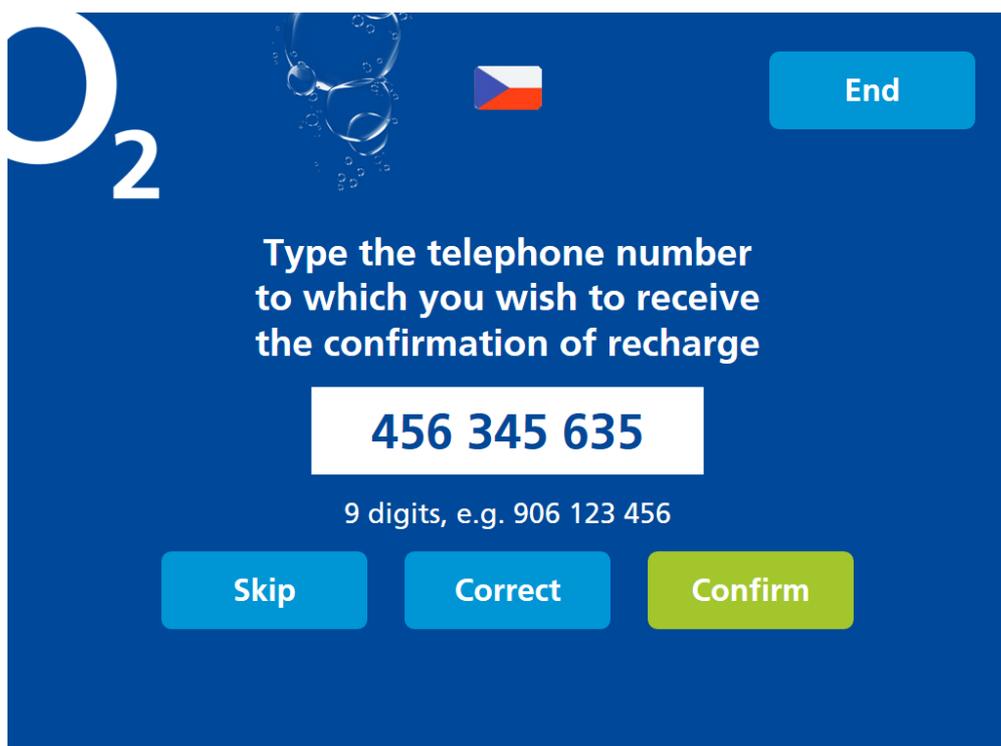
O2

1. You've selected **O2**, now enter the phone number you want to top up.



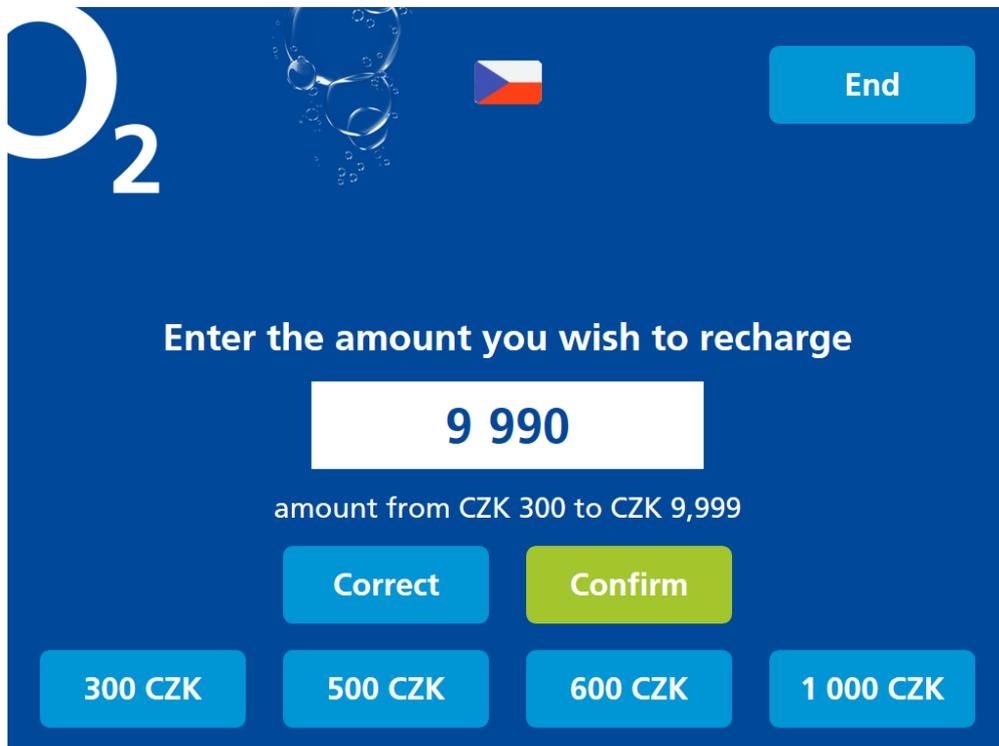
The screenshot shows the O2 mobile app interface. At the top left is the O2 logo. In the top center is a Czech Republic flag. At the top right is a blue button labeled "End". The main text asks "For which number are we Recharging credit?". Below this is a white input field containing the number "456 555 635". Underneath the input field is the text "9 digits, e.g. 906 123 456". At the bottom are two buttons: a blue "Correct" button and a green "Confirm" button.

2. Enter the phone number to which you want to send the top-up confirmation and select '**Confirm**'.

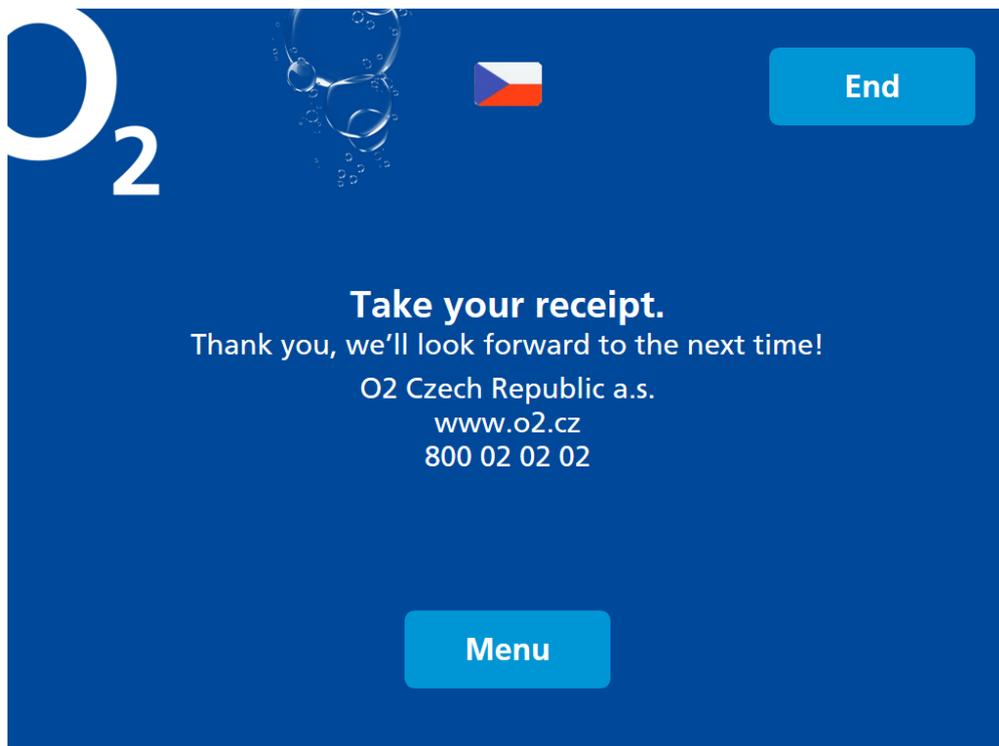


The screenshot shows the O2 mobile app interface. At the top left is the O2 logo. In the top center is a Czech Republic flag. At the top right is a blue button labeled "End". The main text asks "Type the telephone number to which you wish to receive the confirmation of recharge". Below this is a white input field containing the number "456 345 635". Underneath the input field is the text "9 digits, e.g. 906 123 456". At the bottom are three buttons: a blue "Skip" button, a blue "Correct" button, and a green "Confirm" button.

3. Select the amount you want to top up. You can either choose from one of the preset amounts: 300 CZK, 500 CZK, 600 CZK, CZK 1,000 or enter it manually. Then press '**Confirm**'.

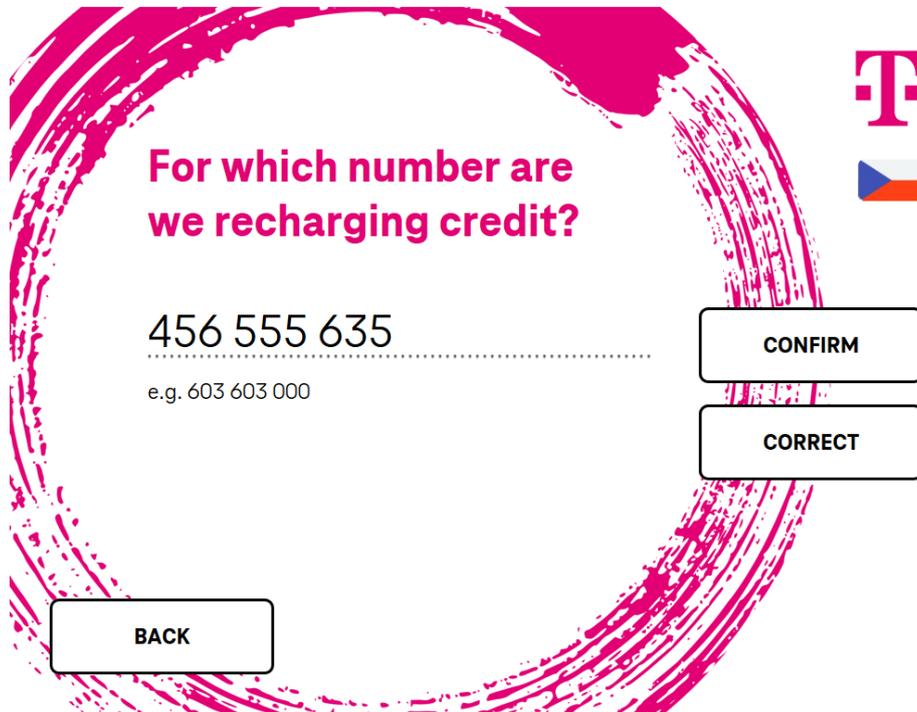


4. The transaction was successful! Don't forget to collect your receipt.



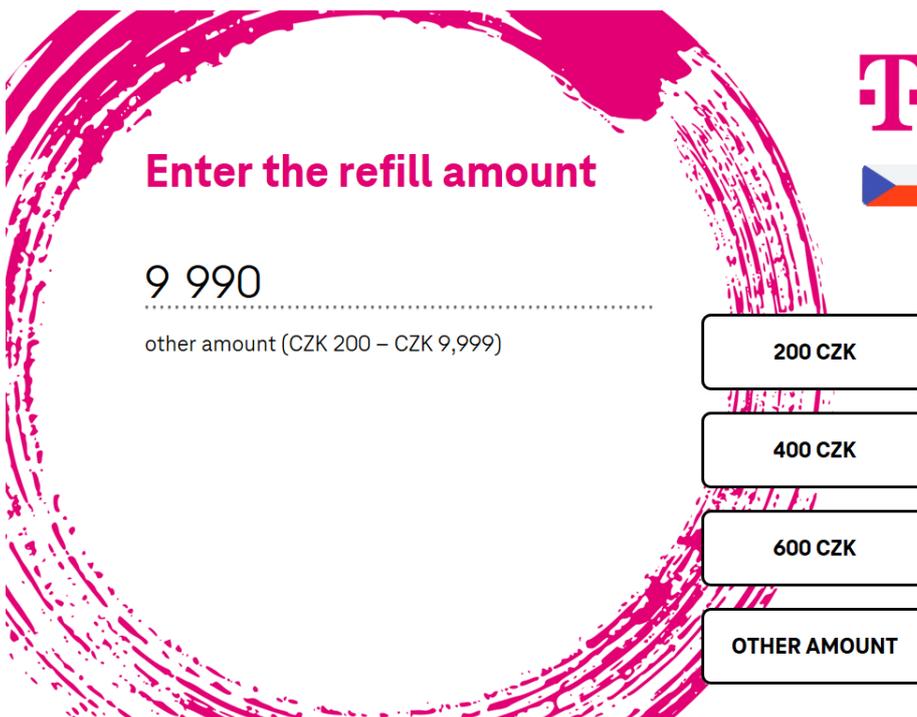
## T-Mobile

1. You've selected **T-Mobile**, now enter the phone number you want to top up on the next screen.



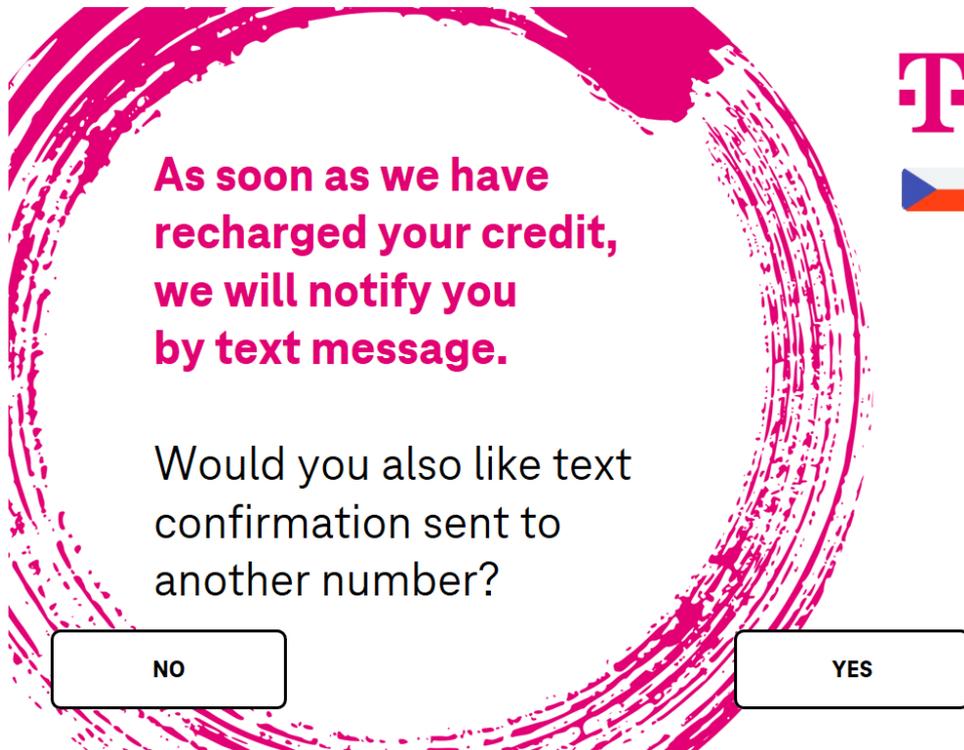
The screenshot shows a mobile app interface with a white background and a large, abstract, circular graphic composed of many overlapping, brush-stroke-like lines in shades of blue and purple. In the top right corner, there is a red T-Mobile logo and a small flag of the Czech Republic. The main text asks, "For which number are we recharging credit?". Below this, the phone number "456 555 635" is entered in a white input field with a dotted line underneath. Below the input field, it says "e.g. 603 603 000". To the right of the input field are two buttons: "CONFIRM" and "CORRECT". At the bottom left, there is a "BACK" button.

2. Select the amount you want to top up. You can either choose from one of the preset amounts: CZK 300, CZK 400, CZK 600 or select 'Other amount' and enter it manually using the keyboard.



The screenshot shows a mobile app interface with a white background and a large, abstract, circular graphic composed of many overlapping, brush-stroke-like lines in shades of blue and purple. In the top right corner, there is a red T-Mobile logo and a small flag of the Czech Republic. The main text asks, "Enter the refill amount". Below this, the amount "9 990" is entered in a white input field with a dotted line underneath. Below the input field, it says "other amount (CZK 200 – CZK 9,999)". To the right of the input field are four buttons: "200 CZK", "400 CZK", "600 CZK", and "OTHER AMOUNT".

- As soon as your credit is topped up, the topped-up phone number will receive a text message. If you want to send a confirmation to another phone number, select 'Yes' and enter the phone number on the next screen.

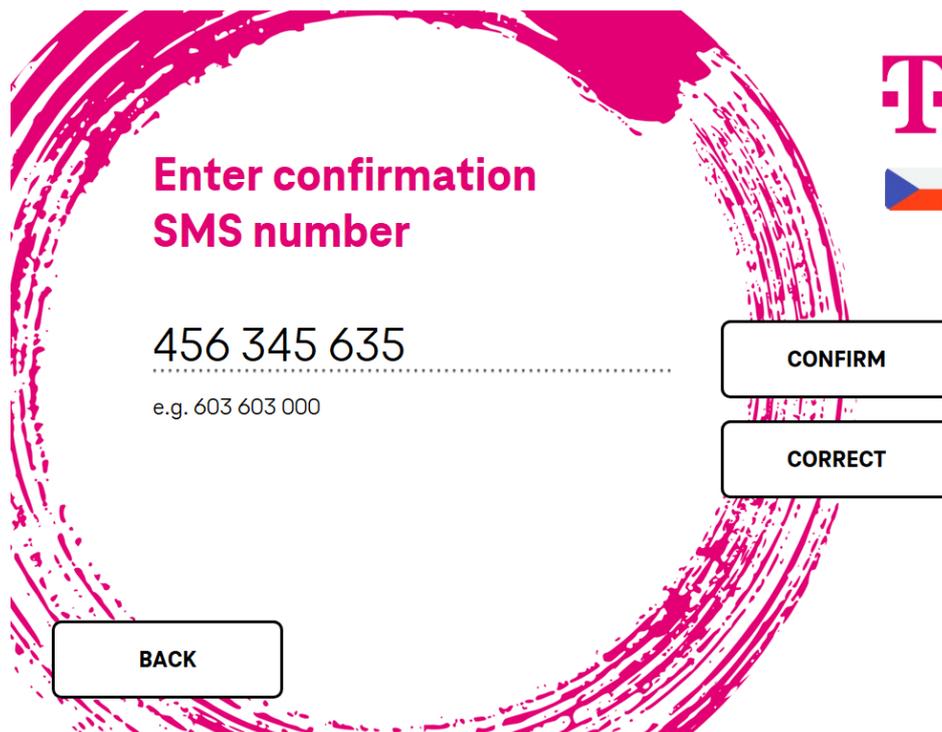


**As soon as we have recharged your credit, we will notify you by text message.**

Would you also like text confirmation sent to another number?

**NO** **YES**

- Enter the phone number for the confirmation text message.



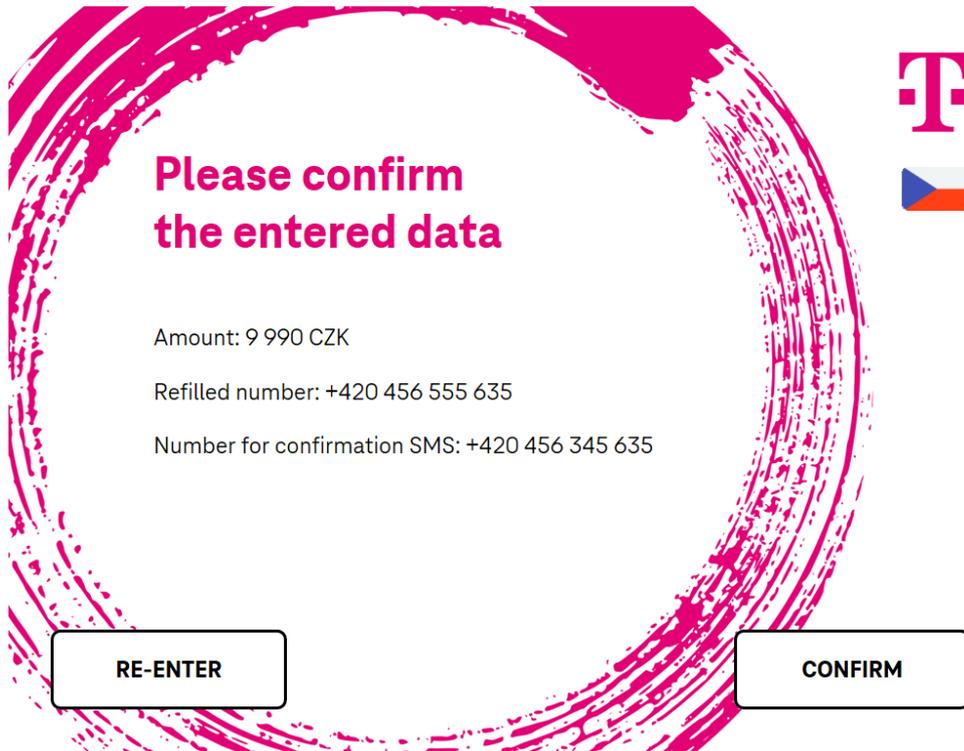
**Enter confirmation SMS number**

456 345 635

e.g. 603 603 000

**BACK** **CONFIRM** **CORRECT**

5. Confirm the data entered.



**Please confirm  
the entered data**

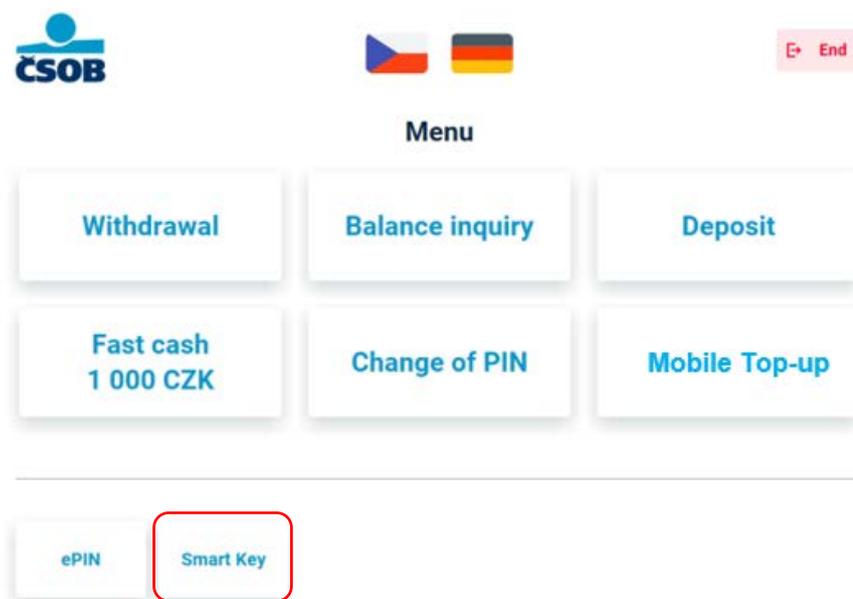
Amount: 9 990 CZK  
Refilled number: +420 456 555 635  
Number for confirmation SMS: +420 456 345 635

**RE-ENTER** **CONFIRM**

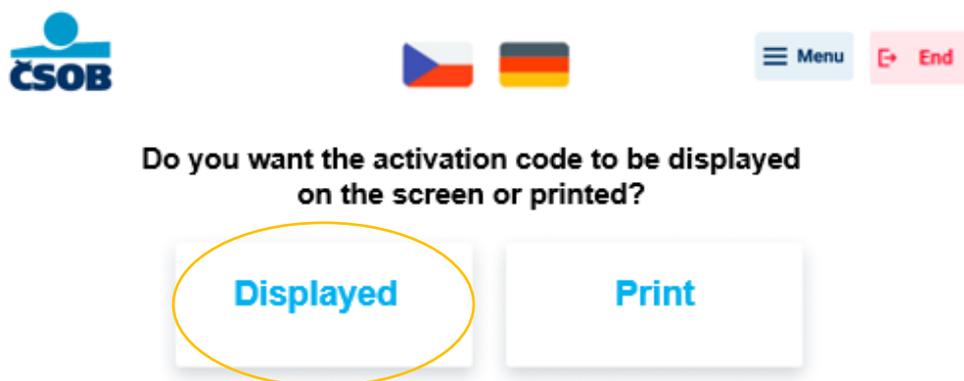
# Smart Key

Smart Key – show the activation code on the screen

1. Select 'Smart key' on the main menu screen.



2. To show the activation code on the screen, select 'Displayed'.



3. If you don't have the Smart key app on your phone, download it by scanning the QR code on the ATM screen. / If you already have the Smart key app on your phone, press 'Continue'.



Menu

End

Haven't downloaded the Smart key app yet?  
Scan the QR code and download it.



Continue

4. The Smart key activation code will appear on the screen, scan it into the Smart key app. If you click on the 'Menu' button in the top right corner, you will be taken to the main menu. After clicking on the 'End' button, the final screen will appear.



Menu

End

Smart Key activation code.  
Scan the QR code into the app.

AGHT H7C8 76GR



TIP

Is your mobile phone camera not working? Enter the code manually.

5. Don't forget to take your card if you inserted it into the ATM.



**Thank you, we look forward to your next visit**

Please take out your card



## Smart key – print the activation code on the receipt

1. If you want to print the activation code on your receipt, select 'Print'.



**Do you want the activation code to be displayed  
on the screen or printed?**

**Displayed**

**Print**

2. Take the receipt with the activation code on it. Press the 'Continue' button to return to the main menu. You can also return to the main menu by clicking on the 'Menu' button in the top right corner. After clicking on the 'End' button, the final screen will appear.



Menu

End



**Activation code is on your receipt.**

Scan the QR code above into the Smart Key app.

Continue

3. Don't forget to take your card if you inserted it into the ATM.



**Thank you, we look forward to your next visit**

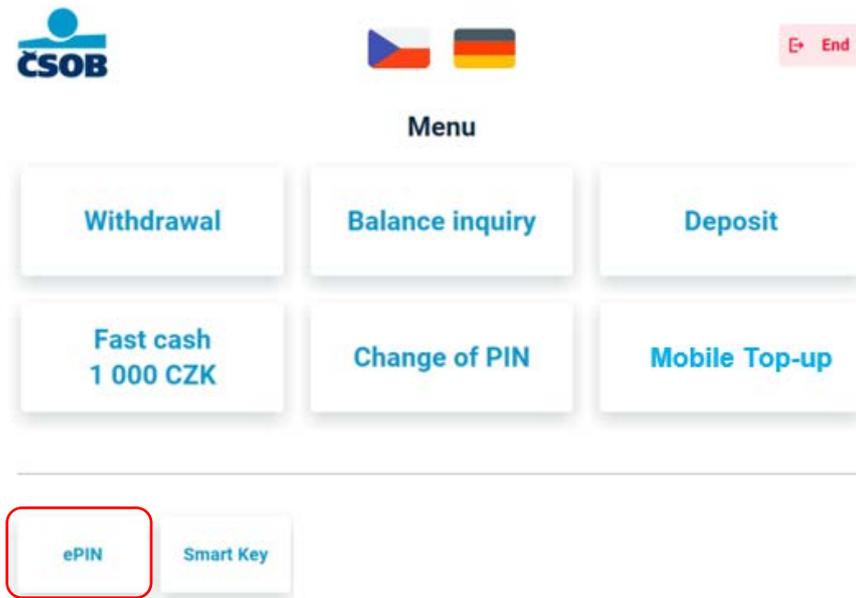
Please take out your card



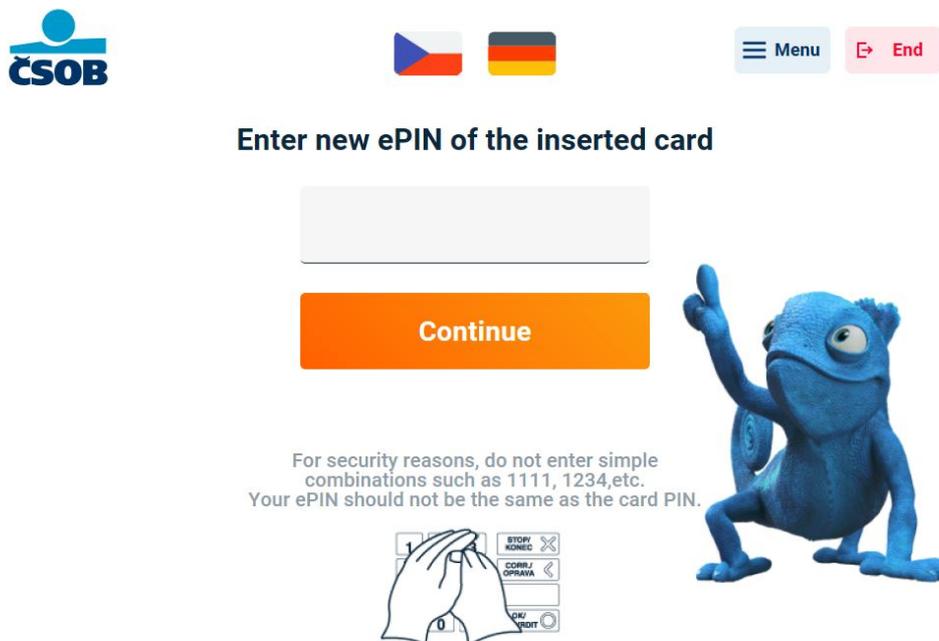
# ePIN

## ePIN – settings

1. Select 'ePIN' on the main menu screen.



2. Enter the new ePIN.



### 3. Repeat ePIN



Menu

← Back

→ End

#### Repeat ePIN

Continue



4. Done, your ePIN is set. If necessary, you can print a receipt. Press the 'Menu' button in the top right corner to return to the main menu. After pressing the 'End' button, the final screen will appear.



Menu

→ End



#### The ePIN has been successfully set

You will find everything about ePIN at [www.csob.cz/epin](http://www.csob.cz/epin)

Print a receipt

5. Don't forget to take your card if you inserted it into the ATM.



**Thank you, we look forward to your next visit**

Please take out your card



# Change ePIN

- 1. Change the ePIN by entering a new ePIN. ePIN should be different from the card PIN!



## Change ePIN of the inserted card

Continue



For security reasons, do not enter simple combinations such as 1111, 1234, etc. Your ePIN should not be the same as the card PIN.



- 2. Repeat ePIN



## Repeat ePIN

Continue



3. Done, your ePIN is set. If necessary, you can print a receipt. Press the 'Menu' button in the top right corner to return to the main menu. After pressing the 'End' button, the final screen will appear.



**The ePIN has been successfully set**

You will find everything about ePIN at [www.csob.cz/epin](http://www.csob.cz/epin)

**Print a receipt**

4. Don't forget to take your card if you inserted it into the ATM.



**Thank you, we look forward to your next visit**

Please take out your card

