

1. **System requirements**

Supported Environments		Windows XP	Vista	Windows 7	Mac OS x
Hardware	Processor	≥ 233 Mhz	≥ 1Ghz	≥ 1Ghz	Not Supported
	RAM Memory	≥ 256 MB	≥ 1GB	≥ 1GB	
	Available Disk Space	≥ 200 MB	≥ 200 MB	≥ 200 MB	
	Resolution	≥ 1024 x 768	≥ 1024 x 768	≥ 1024 x 768	
	Slots	USB ¹	USB ¹	USB ¹	
	CD-ROM	Yes	Optional	Optional	
Software	Editions Operating System	Home, Pro	Business 32 bit	Professional, Enterprise 32 bit	
	Service Pack Operating System	≥ SP 2	≥ SP 2		
	Java JRE	JRE 1.6 Upd 20	JRE 1.6 Upd 20	JRE 1.6 Upd 20	
	Internet Explorer	6, 7, 8	8	8	

¹ USB port will be used for the card reader (supported types DP905 or ACR38).

2. **Internet connectivity requirements**

Item	Recommended
Round trip time	150 ms
Bandwidth (upstream and downstream)	500 kbps

Remarks:

- The above recommendations are independent of the physical/technical infrastructure used
- Lower round trip time and bandwidth are supported, but running the application with 'lower' connectivity settings will have an impact on the performance.

3. **Network requirements**

From	To	Description	Source	Destination	Application/Port			
					HTTPS	HTTP	IIOB	HIOP
Client	W1se webserver	Web Access	Internet	https://www.wise-corporate-ebanking.com	443	80	9683	80

Remarks:

- Enabling port 9683 will allow to perform a quicker data communication between client and w1se data server.
- Another addresses for communication with Isabel servers (provider of security) can be found in [system requirements of portal eBanking for business](#)

4. **Settings**

a. Browser

- Active X controls must be enabled for Card Activation
- SSL 2.0 & 3.0 must be enabled
- <https://www.wise-corporate-ebanking.com> must be added to Internet Explorer's Trusted Sites
- <https://www.wise-corporate-ebanking.com> must be added to Internet Explorer's Pop-up blocker

b. PC

- Rights to install and execute the w1se applet on the c-drive (installation is done in user profile directory)
- Rights to install and execute the SUN JRE on the c-drive
- Rights to install and execute the KBC Merchant Banking portal software
- Correct setting Time zone and Date & Time